**Contract Oversight Subcommittee (COSC)**

*A Committee of the Numbering Administration Oversight Working Group of the North American Numbering Council (NANC)*

Meeting Minutes

June 6, 2019

**Attendees:**

Phil Linse (CenturyLink) (Co-Chair)

Linda Richardson (AT&T)

Barry Hobbins (Maine)

Shaunna Forshee (Sprint)

Karen Riepenkroger (Sprint)

Rosemary Leist (T-Mobile)

Dana Crandall (Verizon)

Laura Dalton (Verizon)

Rebecca Beaton (Washington)

**Administrative**

* Phil Linse, Co-Chair, welcomed everyone to the meeting.
* Meeting Dates for remainder of 2019:
	+ All times will be at 8:00 PT, 9:00 MT, 10:00 CT and 11:00 ET

July 25

August 29

September – no meeting

No dates were established for October, November, or December. FCC issued an announcement on June 6 that they plan to re-charter the NANC, subject to the approval of the GSA’s Federal Advisory Committee Secretariat.

* There was no FCC update provided



**Vendor Reports**

* **Pooling Administrator (PA) Report**
	+ Florence Weber presented the monthly PA report.
	+ Highlights from the monthly Pooling Report:
		- All SLAs for the PA and p-ANI administrator were met for May
		- No new trouble tickets.
		- Regulatory update:
			* Education call with Joe Rezac, new SD PSC contact, on pooling VOIP and NPA relief processes.
		- INC:
			* Issues 832 and 869 went into final closure and the guidelines have been reposted
			* Issue 859 went into initial closure on 5/17/19 and final closure on 5/31/19
		- Customer Focus:
			* PA received a request to change an excluded rate center to optional pooling. Requested block disconnects and received 5 block disconnects. This resulted in 1 code being saved.
			* See the Customer Focus tabs for all May Customer Focus items.
		- PA requested two hours of downtime to implement Change Order 8 and INC Issue 843 and none of the downtime was utilized.
	+ Following is the PA document provided for the meeting.



* **NANPA Report**
	+ Beth Sprague presented the NANPA report.
	+ Highlights from the monthly NANPA report for May:
		- There were no new trouble tickets
		- Received one complaint regarding a spoofed call posing as the Social Security Administration. The NANPA referred the complainant to https://www.fcc.gov/consumers/guides/stop-unwanted-calls-and-texts?from=home
		- CO Code activity for May
			* Met all measurements
			* The increase in May assignments was from pool replenishments and LRNs for carriers
			* Code reject was a result of a request for a specific NXX that was assigned out of a new NPA. All the NXXs in the existing NPA were to be assigned first before any NXXs were assigned out of the new NPA. NAS has been updated so that this situation does not occur in the future.
		- Non-Geo Activity for May
			* Met all measurements
			* Updated the April numbers (highlighted in yellow) for CIC reclamations and CIC reclamations sent to INC
		- NRUF activity for May
			* Met all measurements
		- NPA Relief Planning for May
			* All measurements were met
		- INC
		- Issue 874 Requirement for FGD access for assignment and retention of a Carrier Identification Code – issue is still under discussion
		- Customer Focus – There were 12 customer focus items for June. Details are in the attached NANPA document.
		- Following is the NANPA document provided for the meeting:



* **Billing & Collections Agent (B&C) Report**

Heather Bambrough provided the following B&C Agent report:

* + The fund balance as of May 31, 2019 was $1.275M
	+ The projected balance at the end of the FY on 9/30/19 will be a negative ($909K)
	+ Highlights from the Deliverables report include:
		- The FCC financial audit has started and the B&C Agent has started submitting requested documents
		- See the attached document for the dates the deliverable reports were submitted
	+ $3,051.02 was received from the Treasury in May for debts collected
	+ Following is the B&C document provided for the meeting:

