**Numbering Oversight Working Group (NAOWG)**

Meeting Notes

July 30, 2020

**Attendees:**

Bob McCausland (Intrado Communications LLC) (Co-Chair)

Phil Lin)se (CenturyLink) (Co-Chair)

Linda Richardson (AT&T)

George Guerra (AT&T)

Lisa Jill Freeman (Bandwidth)

Bill Andrle (FCC)

Myrva Charles (FCC)

Karen Schroeder (FCC)

Michael Johnson (Maine PUC)

Rebecca Beaton (NARUC – WA)

Paul Nejedlo (TDS Telecom)

Sarah Halko (Telynx)

Karen Riepenkroger (T-Mobile)

Shaunna Forshee (T-Mobile)

Bridget Alexander White (USConnect)

Dana Crandall (Verizon)

Florence Weber (PA)

Beth Sprague (NANPA)

Heather Bambrough (Welch)

**Administrative**

* Phil Linse welcomed everyone to the meeting and reviewed the agenda
* FCC
	+ - FCC staff noted that the definition of the Service Provider Disconnected Numbers Report in the RND TRD had been recently modified to remove the clause “since the last report was filed”. See [https://beta.sam.gov/opp/2858385497a641eab4b8068ad337fdb0/view](https://urldefense.proofpoint.com/v2/url?u=https-3A__beta.sam.gov_opp_2858385497a641eab4b8068ad337fdb0_view&d=DwMFAw&c=udBTRvFvXC5Dhqg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=m6YAPzhNIfe-TDseqp6HEtEYKlE06DiQ4Z90S31hldxOE8JlAlITQHj-TH64tqbI&m=IWf-vIv6ZC1mj390otuLvrcYeoYBJiSVopGBmiPJ4Vs&s=tf1kuozvis80z9fqFG6h1cxAEE5dgn46EV6MG1jWoX4&e=). FCC staff's interpretation is that 47 CFR § 64.1200(l)(1)-(2) requires service providers to report all of their disconnects each month (comprehensive) rather than only the disconnects that occurred since the previous month's report (incremental). NAOWG members noted their concerns with that interpretation. FCC staff agreed to take the interpretation and concerns back internally for further review.
* Previous meeting notes were approved and will be posted to the NANC Chair website
* Meeting dates for 2020 are:
* August 27
* September 17
* October 29
* November 17
* December 17



**Vendor Reports**

* **Pooling Administrator (PA) Report**
	+ Florence Weber presented the PA report for June
	+ Highlights from the monthly Pooling Report:
		- All SLAs for the PA and p-ANI administrator were met for June
		- The quantity of Part 3s for June was the most applications processed in one month
			* The PA noted that most of the applications were for new code requests, which were passed through to the NANPA, and for mass modifications
			* No new or open trouble tickets
		- Regulatory update for June
			* The NANPA/PA State quarterly update call was held on 6/23 and was attended by 29 staff members from 25 states.
			* To assist the new contact for the Hawaii Commission, Sue Lyn Tran, a NANPA/PA educational packet was prepared.
			* The NANPA/PA continues to attempt to contact the Puerto Rico Telecommunication Board with no success. Sending emails has been unsuccessful and voicemails left are not being answered.
		- INC:

Pooling issues that went to Final Closure on 6/19/2020:

Issue 868 – New codes not in routing on and after the code effective date

Issue 887 – Add Clarification to the TBCOCAG Regarding Documentation Needed for Thousands-Block Transfers

Issue 891 – TBCOCAG update to ensure all service providers are notified of expedited code activations or expedited change of porting/pooling status

* + The PA reported on the following INC issue activity in July 2020 as it related to the FCC Report and Order (FCC 18-177) and the Reassigned Number Database. These issues went into Initial Closure on July 10, 2020, were expedited and went to Final Closure on July 17, 2020 and updated Guidelines were posted on July22, 2020.
		- Issue 872 – Update Guidelines to Add Minimum Aging Requirements and Other Items from FCC 18-177, the “Reassigned Number Database” Order to Multiple Guidelines
		- Issue 890 - Develop Service Provider Guidelines for Reporting Permanently Disconnected Number Data to the Reassigned Number Database
		- Customer Focus:
			* Refer to the Customer Focus tab in the attached spreadsheet for details on all Customer Focus items
	+ New Business:

COVID-19: The PA did not have any expedites in June for COVID-19 but did have one expedite in July that requested a one day out effective date for an additional block

PA Highlights for Jan – June are attached below

Following is the PA report for June along with the mid-year highlights



* **NANPA Report**
	+ Beth Sprague presented the NANPA report for June
	+ NANPA did a maintenance build on 6/19/2020
	+ Trouble Tickets:
		- No new trouble tickets in June
	+ CO codes – all measurements were met for June
		- Beth noted that the activity for the year has been high and that they haven’t seen this level of activity since prior to the start of pooling
	+ Non-Geo resource – all measurements were met for June
	+ NRUF – all measurements were met for June
	+ NPA Inventory Status
		- NPA assignments in June:
			* Virginia 826 NPA (assigned 6/17/2020)
	+ Relief Activity
		- All measurements were met for June
		- June relief activities included:
			* FL 813/656 implementation meeting
			* DC 202 relief petition filed with PUC
	+ Change Orders
		- A no cost change order will be issued to remove the 800-855
* INC
	+ Issue 892, Add language to Sections 11.2.11.1 and 11.3.10.1 of the TBCOCAG that was inadvertently removed during the combining of the TBPAG and COCAG
	+ Issue 872, Update guidelines to add minimum aging requirements and other items from FCC 18-177, the Reassigned Number Database order to multiple guidelines
	+ Issue 890, Develop Service Provider Guidelines for Reporting Permanently Disconnected Number Data to the Reassigned Numbers Database
		- * Customer Focus
			* There were five customer focus items for June
				+ Details for these items are on the customer focus tab
* **Other**
	+ FCC Designation of 988 as 3-digit access to National Suicide Prevention Hotline and multiple NPAs required to transition to 10-digit dialing for 988 Planning for compliance with FCC Order 20-10. NANPA is required to develop, based on input from covered providers, an implementation schedule to meet the transition deadline.
* Following is the NANPA report for June



* **Billing & Collections Agent (B&C) Report**
	+ Heather Bambrough provided the following B&C Agent report for June
	+ June Highlights
		- The fund balance as of June 30 was $4,839,073
		- Heather noted that when the annual invoices are sent out any dollar amount they have been unable to refund to carriers because they are on the Red Light will be credited back in the carriers’ annual invoice
		- The projected balance at the end of the Fiscal Year on 9/30/20 is $2,922,424 ($2,000,000 contingency and $922,424 surplus).
		- There have been no impacts as a result of the COVID-19 pandemic.
		- The FCC audit for 2020 will continue through October with the final reports expected to be available in November.
		- All deliverables for June were met.
		- See the Deliverables Report in the attached document for details on all deliverables.
	+ Following is the B&C report for June.

