**Numbering Oversight Working Group (NAOWG)**

Meeting Notes

August 26, 2021

**Attendees:**

Phil Linse (Lumen) (Co-Chair)

Bob McCausland (Intrado Communications LLC) (Co-Chair)

Betty Sanders (Charter) (Co-Chair)

Mike Jacobs (ACA Connects)

George Guerra (AT&T)

Lisa Jill Freeman (Bandwidth)

Glenn Clepper (Charter)

Sandra Jones (Cox)

Bill Andrle (FCC)

Karen Schroeder (FCC)

Jonathan Lechter (FCC)

Michael Johnson (Maine PUC)

Rebecca Beaton (NARUC – WA)

Isaac Shloss (PACE)

Sarah Halko (Telnex)

Karen Riepenkroger (T-Mobile)

Shaunna Forshee (T-Mobile)

Rosemary Leist (T-Mobile)

Bridget Alexander-White (US Connect)

Dyan Adams (Verizon)

Florence Weber (NANPA)

Beth Sprague (RNDA)

Heather Bambrough (Welch)

Kim Nadeau (Welch)

**Administrative**

* Phil Linse+ welcomed everyone to the meeting and reviewed the agenda
	+ No modifications to the agenda
* Previous minutes approved and Florence Weber will have the meeting notes posted to the NANC Chair website
* FCC – no comments
* Meeting dates for remainder of 2021 are:
* September 23 at 12:00 ET (11:00 CT, 10:00 MT, 9:00 PT) (Meeting date was moved from 9/9)



* **NANPA Report (now includes PA and RNA)**
	+ Florence Weber presented the NANPA July report
	+ Geo Resources
		- CO Code Information
			* All measurements were met for July
	+ Thousands-Block Information
		- * All measurements were met for July
			* There was a 30% decrease in block assignments
	+ p-ANI Information
		- * All measurements were met for July
* Non-Geo resource
	+ All measurements were met for July
	+ Planning Letter 564 was issued on 8/12/2021 and 527 will be the next 5XX available for assignment
	+ NRUF
		- All measurements were met for July
		- Increase in monthly activity was a result of the June NRUF filings
	+ NPA Relief Activity
		- Updates for July include:
		- A motion has been made to open an informative docket and motion for the 314 and 816 NPAs
		- CA 209 – jeopardy procedures have been revised to no have CO codes set aside for pooling and all CO code applications will go through the lottery process with the allocation being two CO codes per month
		- Held an implementation meeting for NC 910/472
			* See the NPA Relief tab for all NPA relief activity
	+ NPA Relief Planning
		- * All measurements were met for July
* Other Performance Metrics
	+ All measurements were met for July
	+ Jeff Galeano joined the NANPA team as the Specialty Resources/Customer Service Representative replacing Evelyn Freeman who retired
	+ Semi-annual review of the TRD has been completed and submitted to the FCC for review
* Trouble Ticket Detail
	+ N/A
* Customer Focus
	+ There were 16 customer focus items (2 for p-ANI and 14 for NANPA/PA) for July
	+ Details of the customer focus items can be found on the Customer Focus tab
* 988 – 10 Digit Dialing
	+ Meeting was held on July 15, 2021
	+ For July, the NANPA posted aggregated spreadsheet showing progress of milestones, posted draft meeting minutes from the July 15th meeting
	+ Next meeting is scheduled for August 12, 2021
	+ See 988 tab for all 988 activities
* Other
	+ Regulatory for July
		- * Puerto Rico – As experienced in 2020, currently experiencing bounced email issue with regulator contact Zaida Cordero Lopez and have also been unable to contact her via phone
			* Kentucky – Numbering and reclamation contact is now Jeb Pinney and his backup is MaryBeth Purvis
		- INC
		- Information on INC issues listed on the Other tab were previously reported in the June notes.
	+ Combined Systems (NAS and PAS)
		- * The implementation of the new system has been moved from late 2Q2022 to 1Q2023 and is targeted to go live in March 2023
			* Will work with SPs that want to use an API / FTP interface to the new system
			* NANPA will be change all references of business days to calendar days and as necessary will be take an issue/contribution into INC to update guidelines
* Following is the NANPA report for July



* **RNDA**
	+ Beth Sprague provided the following RND update July:
		- Volumes:
			* July
			* Total disconnect telephone numbers received on July 15 was 121,679,995 (SPs – 121,510,858 and TFNA – 168,027)
	+ User Metric Queries\*
		- Query Response of Yes 165,081
		- Query Response of No 525,142
		- Query Response No Data 7,336,587
			* No Data refers to the TN and disconnect date are not in the database and the date if prior to the date that providers were required to report disconnected numbers.
		- Total Queries 8,088,035
			* Total active RND users are:
			* July
* SPs – 545 (SP Users – 839)
* SP Agents – 18 (SP Agent Users – 31)
* User/Callers\* - 68
* User/Caller Agents\* - 23
* TFNA – 2
* FCC – 2

\*Beta Test Participants 7/1/2021 – 9/30/2021

* Performance
	+ - There was one email question that came in through the website that was not responded to in one day. Process has been reviewed to ensure website questions are responded to within one business day.
		- The submitter and query user guide was updated
	+ Trouble Tickets
		- July
		- One new trouble ticket opened on 7/20/2021 and closed on 7/21/21
		- See Trouble Ticket tab for details
		- Other
			* Beta test for users/callers began on7/1/2021 and will continue until 9/30/2021
			* See the Other tab for RND activities in July
* Following is the RND report for July



**Billing & Collections Agent (B&C) Report**

* + Heather Bambrough provided the following B&C Agent report for July
	+ Highlights
		- All deliverables for July were met
		- July
		- The NANP fund balance as of July 31, 2021 - $4,557,398
* The RND fund balance as of July 31, 2021 - $2,850,528
* $90,154 was forwarded to Treasurer for collection
* Approximately $800 of the $22,898 credit balances cannot be refunded as the companies are no longer in business or unable to locate. This amount will be written off in the future.
* See the July 2021 NANP report for additional details
* RND – it was noted that no timeline has been identified when additional money will be refunded to service providers
* The 2021/2022 contribution factor has been approved
* The Current and Forecasted Liabilities page will be eliminated from the monthly B&C report
	+ Following are the B&C reports for July



* + NPIF
		- NPIF Minutes – Final 7/6/21 meeting
			* There was a NPIF meeting on 8/3/2021 and the next meeting is scheduled for 9/7/2021

