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**December 16, 2019 NANC MEETING SUMMARY**

**Pooling Administrator (PA) Information and Performance Measurement Details**

**January – November 2019**

**The PA continues to meet all performance measurements:**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Jan-19** | **Feb-19** | **Mar-19** | **Apr-19** | **May-19** | **Jun-19** | **Jul-19** | **Aug-19** | **Sep-19** | **Oct-19** | **Nov-19** |
| **Number of applications (Part 3As) processed** | **7,412** | **7,422** | **9,102** | **11,355** | **11,684** | **8,962** | **8,691** | **13,186** | **10,930** | **10,660** | 9,611 |
| **Number of Part 1s passed to NANPA** | **506** | **437** | **466** | **408** | **727** | **517** | **516** | **568** | **677** | **586** | 556 |
| **Applications not processed within 7 calendar days** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** |
| **Number of codes opened for pool replenishment** | **272** | **224** | **245** | **176** | **335** | **172** | **170** | **263** | **185** | **330** | 96 |
| **Number of new blocks on reclamation list** | **42** | **174** | **34** | **188** | **81** | **217** | **146** | **35** | **73** | **113** | **129** |
| **Total number of blocks on reclamation list** | **156** | **269** | **139** | **279** | **184** | **297** | **256** | **174** | **197** | **237** | **252** |
| **Number of blocks reclaimed** | **1** | **2** | **0** | **0** | **1** | **0** | **1** | **0** | **2** | **0** | **0** |
| **Phone calls not returned within 24 hours** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Number of formal complaints** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Number of rate center status changes** | **24** | **168** | **12** | **9** | **4** | **8** | **2** | **13** | **8** | **11** | 13 |
| **Reports provided for NANPA meetings** | **2** | **2** | **3** | **0** | **4** | **2** | **4** | **4** | **5** | **1** | 1 |
| **Number of NANPA meetings attended** | **0** | **3** | **1** | **0** | **1** | **1** | **2** | **1** | **1** | **2** | 0 |
| **Number of RCs with < 6 months inventory based on forecast** | **751** | **724** | **660** | **638** | **599** | **568** | **664** | **648** | **656** | **568** | 516 |
| **Number of RCs with < 6 mos. Inventory based on forecast, and zero blocks** | **209** | **179** | **175** | **182** | **160** | **154** | **154** | **165** | **171** | **133** | 147 |
| **Number of RCs with blocks in pending status** | **511** | **580** | **659** | **539** | **556** | **568** | **488** | **522** | **532** | **607** | 502 |
| **Trouble tickets opened** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Trouble tickets closed** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Trouble tickets pending** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |  | 0 |
| **Percent PAS scheduled uptime** | **100** | **100** | **100** | **100** | **100** | **100** | **99.95[[1]](#footnote-1)** | **100** | 100 | **100** | 100 |
| **Number of change orders submitted** | **1** | **1** | **0** | **0** | **0** | 0 | 0 | **0** | 0 | **0** | 0 |

**Routing Number Administrator (RNA) Information and Performance Measurement Details**

**January – November 2019**

**The RNA continues to meet all performance measurements:**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Jan-19** | **Feb-19** | **Mar-19** | **Apr-19** | **May-19** | **Jun-19** | **Jul-19** | **Aug-19** | **Sep-19** | **Oct-19** | **Nov-19** |
| **Number of applications (Part 3As) processed** | **332** | **165** | **191** | **1,151** | **645** | **598** | **1,622** | **322** | **1,218** | **2,688** | 298 |
| **Number of applications not processed in 5 business days** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Phone calls not returned within 24 hours** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Trouble tickets opened** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Trouble tickets closed** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Trouble tickets pending** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Number of formal complaints** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |
| **Percent RNAS scheduled uptime** | **100** | **100** | **100** | **100** | **100** | **100** | **100** | **100** | **100** | **100** | 100 |
| **Number of Change Orders submitted** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | 0 |

**Pooling Change Order:**

* **Change Order A: relating to** **INC Issue 839 - Combine the Central Office Code (NXX) Assignment Guidelines (COCAG) and the Thousands-Block (NXX-X) Administration Guidelines (TBPAG) into one Document.** 
  + **STATUS:** 
    - **Implementation was completed in PAS on 10/30/19.**

**Other Projects:**

* **Blockable Codes in New York:**
* **The New York Public Service Commission issued an Order in Case 17-C-0278, effective May 17, 2018, that directed service providers to remove the blocking service on those Central Office Codes that have now been excluded from the tariffs, and to ensure those central office codes are reflected in the LERG with the COC type of EOC (end office code) rather than the COC type of INP (Information Provider). The PA and NANPA worked extensively with affected code holders and the project ultimately resulted in 86 blocks being made available in pools and 25 codes returned to NANPA.**

1. **PAS unscheduled unavailability: July 20 for 14 minutes and July 21 for 7 minutes for a total of 21 minutes, due to an AWS infrastructure issue. No customers were affected.** [↑](#footnote-ref-1)