Report of the National Thousands Block Pooling Administrator to the North American Numbering Council

June 4, 2015

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**Pooling Administration (PA) and Routing Number Administrator (RNA) Activity Report**

# PA Activity Summary Data

# May 2014 through April 2015

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ACTIVITY** | **MAY** | **JUN** | **JUL** | **AUG** | **SEP** | **OCT** | **NOV** | **DEC** | **JAN** | **FEB** | **MAR** | **APR** |
| Total applications (Part 3s) processed | 8,977 | 8,145 | 10,493 | 15,232 | 12,113 | 15,849 | 13,954 | 10,601 | 7,518 | 15,628 | 10,763 | 13,295 |
| # of applications not processed in 7 calendar days | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| # of block assignments made | 4,563 | 4,835 | 3,722 | 5,286 | 6,756 | 7,068 | 5,210 | 4,751 | 3,657 | 3,536 | 4,845 | 5,143 |
| # of change requests to existing blocks | 1,517 | 1,615 | 4,927 | 8,242 | 3,713 | 6,605 | 7.705 | 3,820 | 2,220 | 9,693 | 2,517 | 2,723 |
| # of requests to cancel | 66 | 64 | 94 | 153 | 150 | 64 | 53 | 75 | 60 | 79 | 103 | 112 |
| # of block disconnect requests | 2,455 | 1,293 | 1,438 | 993 | 903 | 1,151 | 1,204 | 1,590 | 1,128 | 1,881 | 2,566 | 4,524 |
| # of block requests denied | 252 | 155 | 136 | 334 | 239 | 499 | 160 | 116 | 203 | 201 | 277 | 547 |
| # of blocks reclaimed | 7 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| # of block reservation requests | 0 | 1 | 5 | 2 | 4 | 9 | 4 | 5 | 0 | 3 | 7 | 1 |

#### P-ANI Summary Data

# May 2014 through April 2015

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ACTIVITY** | **MAY** | **JUN** | **JUL** | **AUG** | **SEP** | **OCT** | **NOV** | **DEC** | **JAN** | **FEB** | **MAR** | **APR** |
| Total Applications Processed (Part 3s Issued) | 887 | 1,489 | 1,059 | 1,199 | 551 | 646 | 185 | 1,081 | 399 | 225 | 839 | 1,917 |
| # of applications not processed in 5 business days | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| # of new p-ANI assignments made | 219 | 335 | 512 | 483 | 234 | 227 | 102 | 129 | 341 | 180 | 180 | 154 |
| # of modifications to existing p-ANIs | 7 | 1 | 13 | 5 | 0 | 342 | 33 | 17 | 3 | 2 | 560 | 0 |
| # of p-ANI returns | 656 | 1,149 | 520 | 709 | 312 | 64 | 49 | 932 | 49 | 38 | 95 | 1,759 |
| # of requests to cancel p-ANI return | 2 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 3 | 1 | 0 |
| # of requests denied | 0 | 2 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| # of requests suspended | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| # of requests withdrawn | 3 | 2 | 12 | 2 | 2 | 13 | 0 | 3 | 6 | 2 | 3 | 4 |

#### Part 3 Summary Data

|  |  |  |  |
| --- | --- | --- | --- |
|  | **PAS** | **Manual** | **TOTAL** |
| Approved | 120,373 | 37 | 120,410 |
| Denied | 3,118 | 1 | 3,119 |
| Suspended | 17,966 | 0 | 17,966 |
| Withdrawn | 1,073 | 0 | 1,073 |
| **TOTALS** | **142,530** | **38** | **142,568** |

#### Part 3 Summary Data Sorted By Type

|  | **Approved** | **Denied** | **Suspended** | **Withdrawn** | **Total** |
| --- | --- | --- | --- | --- | --- |
| Block Modifications | 47,670 | 22 | 0 | 261 | 47,953 |
| Block Disconnects | 9,711 | 91 | 9,941 | 58 | 19,801 |
| Block Cancel Disconnect | 3 | 0 | 0 | 2 | 5 |
| Individual Blocks | 46,865 | 1,934 | 0 | 302 | 49,101 |
| Block Reservations | 50 | 5 | 0 | 14 | 69 |
| Process/Cancel Block Reservations | 39 | 0 | 0 | 1 | 40 |
| Code Modifications | 3,259 | 36 | 3,280 | 139 | 6,714 |
| Code Disconnects | 118 | 341 | 850 | 16 | 1,325 |
| LRN Blocks | 398 | 307 | 409 | 40 | 1,154 |
| Dedicated Blocks | 830 | 52 | 78 | 21 | 981 |
| Pool Replenishment Blocks | 11,340 | 321 | 3,408 | 216 | 15,285 |
| Intra Service Provider Port New | 87 | 9 | 0 | 3 | 99 |
| Intra Service Provider Port Disconnect | 3 | 0 | 0 | 0 | 3 |
| Manual | 37 | 1 | 0 | 0 | 38 |
| **TOTALS** | **120,410** | **3,119** | **17,966** | **1,073** | **142,568** |

#### NXX Codes Opened

#### 

|  |  |
| --- | --- |
| **Purpose** |  |
| LRN | 355 |
| Dedicated Customer | 81 |
| Pool Replenishment | 3,295 |
| **TOTAL** | **3,731** |

# Summary of Rate Center Information Changes –May 2014 through April 2015

|  |  |  |  |
| --- | --- | --- | --- |
| **MONTH** | **NUMBER OF CHANGES** | **NUMBER OF AFFECTED NPAs** | **NUMBER OF AFFECTED STATES** |
| May | 14 | 11 | 8 |
| June | 91 | 23 | 13 |
| July | 22 | 7 | 4 |
| August | 61 | 10 | 6 |
| September | 8 | 5 | 5 |
| October | 54 | 7 | 4 |
| November | 77 | 10 | 4 |
| December | 47 | 15 | 10 |
| January | 22 | 9 | 5 |
| February | 67 | 9 | 7 |
| March | 16 | 3 | 3 |
| April | 49 | 18 | 12 |

# Reclamation Summary

**May 2014 through April 2015**

|  |  |  |  |
| --- | --- | --- | --- |
| **MONTH** | **TOTAL NUMBER OF BLOCKS WITH OVERDUE PART 4s** | **TOTAL NUMBER OF NEW BLOCKS WITH OVERDUE PART 4s** | **TOTAL NUMBER OF BLOCKS RECLAIMED** |
| May | 417 | 66 | 7 |
| June | 560 | 254 | 1 |
| July | 325 | 89 | 1 |
| August | 277 | 21 | 1 |
| September | 317 | 55 | 0 |
| October | 340 | 98 | 0 |
| November | 367 | 80 | 0 |
| December | 276 | 43 | 0 |
| January | 215 | 65 | 0 |
| February | 199 | 50 | 0 |
| March | 207 | 59 | 0 |
| April | 212 | 62 | 0 |

**Pooling Administration System (PAS) Performance**

# May 2014 through April 2015

|  |  |  |
| --- | --- | --- |
| **Reporting Period** | **Percent Scheduled Availability** | **Instances of Unscheduled Unavailability** |
| 05/01/14 – 05/31/14 | 99.9 | 1 |
| 06/01/14 – 06/30/14 | 100 | 0 |
| 07/01/14 – 07/31/14 | 100 | 0 |
| 08/01/14 – 08/31/14 | 100 | 0 |
| 09/01/14 – 09/30/14 | 100 | 0 |
| 10/01/14 – 10/31/14 | 100 | 0 |
| 11/01/14 – 11/30/14 | 100 | 0 |
| 12/01/14 – 12/31/14 | 99.98\* | 1 |
| 01/01/15 – 01/31/15 | 100 | 0 |
| 02/01/15 – 02/28/15 | 100 | 0 |
| 03/01/15 – 03/31/15 | 99.98\* | 1 |
| 04/01/15 – 04/30/15 | 100 | 0 |

**Routing Number Administration System (RNAS) Performance**

**May 2014 through April 2015**

|  |  |  |
| --- | --- | --- |
| **Reporting Period** | **Percent Scheduled Availability** | **Instances of Unscheduled Unavailability** |
| 05/01/14 – 05/31/14 | 99.9 | 1 |
| 06/01/14 – 06/30/14 | 100 | 0 |
| 07/01/14 – 07/31/14 | 100 | 0 |
| 08/01/14 – 08/31/14 | 100 | 0 |
| 09/01/14 – 09/30/14 | 100 | 0 |
| 10/01/14 – 10/31/14 | 100 | 0 |
| 11/01/14 – 11/30/14 | 100 | 0 |
| 12/01/14 – 12/31/14 | 99.98\* | 1 |
| 01/01/15 – 01/31/15 | 100 | 0 |
| 02/01/15 – 02/28/15 | 100 | 0 |
| 03/01/15 – 03/31/15 | 100 | 0 |
| 04/01/15 – 04/30/15 | 100 | 0 |

\*A hardware failure caused theDecember 15, 2014PAS**/**RNASunscheduled downtime, resulting in 29 minutes of unavailability for PAS and 34 minutes for RNAS before failover to Charlotte was complete. There were customer reports of inability to reach PAS or RNAS during this time for which trouble tickets were opened**.** On Sunday, March 29, 2015, PAS had an unexpected service disruption at 11:24 pm EDT that caused 22 minutes of unscheduled unavailability. Customers were unable to access PAS during this time but there were no trouble reports received.

OTHER POOLING-RELATED ACTIVITIES

1. Compliance:
   * Contract Reporting

# All contractually-required reports for May 2014 through April 2015 were submitted on time and posted to the website.

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **MONTHLY REPORTS** | **MAY** | **JUN** | **JUL** | **AUG** | **SEP** | **OCT** | **NOV** | **DEC** | **JAN** | **FEB** | **MAR** | **APR** |
| Staffing ([4.6.4.3)](http://www.nationalpooling.com/reports/fcc/fcc_reports/Staffing/2009_0501_Apr09_staffing_report.pdf) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Ad Hoc Reports (2.22.4.5) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| PAS Performance ([4.6.4.2)](http://www.nationalpooling.com/reports/fcc/fcc_reports/System/2009_0612_May2009SystemPerformanceReport.pdf) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| RNAS Performance (CO 19) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Thousands-Block Pooling ([4.6.4.1)](http://www.nationalpooling.com/reports/fcc/fcc_reports/Thousand-Block/FCC05-09DATA06-15-09RPTFINAL.pdf) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| P-ANI Report (CO 19) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Monthly Metrics (2.22.4) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| **QUARTERLY REPORTS** |  |  |  |  |  |  |  |  |  |  |  |  |
| Pooling Matrices (4.6.3.1) |  |  | ✓ |  |  | ✓ |  |  | ✓ |  |  | ✓ |
| **SEMI-ANNUAL** |  |  |  |  |  |  |  |  |  |  |  |  |
| Forecasted Demand (4.6.2.1) |  |  |  | ✓ |  |  |  |  |  | ✓ |  |  |
| Rate Area Inventory Pool Status ([4.6.2.2)](http://www.nationalpooling.com/reports/fcc/fcc_reports/Rate_Area_Inventory_Pool_Status/2009_0213_4.6.2.2FinalFeb2009.xls) |  |  |  | ✓ |  |  |  |  |  | ✓ |  |  |
| **ANNUAL** |  |  |  |  |  |  |  |  |  |  |  |  |
| Annual Report (4.6.1) |  |  |  |  |  |  |  |  |  |  | ✓ |  |
| Inventory (3.21) |  |  | ✓ |  |  |  |  |  |  |  |  |  |

1. **P-ANI Administration:**
   * Continued working on reconciling existing data discrepancies
   * Received the Annual Report files which contained numerous new data discrepancies. Began work with the carriers to resolve these.
   * Attended the ESIF meeting at AMOC May 5-7
2. **NOWG:** 
   * Participated in the regular monthly meetings with the NOWG on March 12, April 21, and May 26.
3. **Change Orders:**

All pending FCC-approved change orders are now completed and posted on our website under DOCUMENTS.