

**POOLING AND ROUTING NUMBER ADMINISTRATION: SEPTEMBER 13, 2018 NANC MEETING SUMMARY**

**Pooling Administration Summary[[1]](#footnote-1) for the last 12 months:**

* Met all SLAs for the reporting period.
* PAS was accessible for use 100% of scheduled available time during the reporting period.

**Change Orders:**

* + *Change Order #6*: relating to INC changes to the *Thousands-Block Pooling Administration Guidelines* that would require the Pooling Administration System to auto-populate the total numbering resources count and the list of blocks and codes that make up the total numbering resources count on the Months-to-Exhaust (MTE) form. It was sent to the FCC and NAOWG-COSC on April 19. The NAOWG-COSC recommended approval on May 18.
  + **STATUS:** The change order is approved by the FCC for incorporation into the new PA TRD.
* *Change Order #7*: relating to INC changes to the Appendix C of the *Central Office Code Administration Guidelines* related toPooling Administration activities when a code holder voluntarily returns or abandons an NXX code. It was sent to the FCC and NAOWG - COSC on April 19. The NAOWG-COSC recommended approval on May 18.
  + **STATUS:** The change order is approved by the FCC for incorporation into the new PA TRD.

**P-ANI Administration Summary[[2]](#footnote-2) for the last 12 months:**

* Met all SLAs for the reporting period.
* RNAS was accessible for use 100% of scheduled available time during the reporting period.

**APPENDIX A – Pooling Administration Information and SLA Details**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 |
| Number of applications (part 3s) processed | 7667 | 7262 | 7110 | 10782 | 14677 | 13652 | 5317 | 9334 | 11348 | 11214 | 11611 | 6899 |
| Number of Part 1s passed to NANPA | 537 | 369 | 530 | 465 | 486 | 379 | 398 | 678 | 469 | 484 | 741 | 422 |
| Applications not processed within 7 calendar days | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of codes opened for pool replenishment | 193 | 236 | 241 | 140 | 183 | 150 | 150 | 224 | 146 | 190 | 218 | 131 |
| Number of new blocks on reclamation list | 27 | 89 | 126 | 63 | 72 | 53 | 149 | 85 | 252 | 87 | 34 | 69 |
| Total number of blocks on reclamation list | 183 | 224 | 266 | 278 | 254 | 222 | 289 | 183 | 346 | 207 | 144 | 194 |
| Number of blocks reclaimed | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Phone calls not returned within 24 hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of formal complaints | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of rate center status changes | 14 | 38 | 57 | 35 | 18 | 7 | 7 | 6 | 13 | 9 | 68 | 47 |
| Reports provided for NANPA meetings | 1 | 1 | 3 | 2 | 0 | 0 | 2 | 1 | 3 | 4 | 2 | 3 |
| Number of NANPA meetings attended | 0 | 1 | 1 | 2 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 2 |
| Number of RCs with < 6 months inventory based on forecast | 1597 | 1125 | 911 | 690 | 748 | 1093 | 1137 | 1073 | 995 | 972 | 919 | 1054 |
| Number of RCs with < 6 mos. inventory based on forecast, and zero blocks | 437 | 408 | 404 | 259 | 262 | 444 | 410 | 338 | 292 | 270 | 267 | 341 |
| Number of RCs with blocks in pending status | 394 | 503 | 548 | 467 | 412 | 405 | 393 | 471 | 446 | 423 | 495 | 497 |
| Trouble tickets opened | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 |
| Trouble tickets closed | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 0 |
| Trouble tickets pending | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 |
| Percentage PAS uptime | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.999% | 100% | 100% | 100% | 100% |
| Number of change orders submitted | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |

**APPENDIX B -- P-ANI Administration information and SLA Details:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 |
| Number of applications (Part 3s) processed | 4,106 | 3,738 | 1,975 | 1,719 | 1,074 | 741 | 542 | 1,832 | 7,122 | 390 | 261 | 540 |
| Number of applications not processed in 5 business days | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Phone calls not returned within 24 hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Trouble tickets opened | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Trouble tickets closed | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Trouble tickets pending | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of formal complaints | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Percentage RNAS uptime | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Number of Change Orders submitted | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

1. Details in Appendix A. [↑](#footnote-ref-1)
2. Details in Appendix B. [↑](#footnote-ref-2)