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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell****Sprint – Shaunna Forshee****Sprint – Karen Riepenkroger****Verizon – Dana Crandall** | Al CipparoneNancy FearsTom FoleyJohn ManningBeth SpragueWayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* NNS notice distributed on INC Guideline changes related to INC Issues 806 and 809.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* M&Ps were revised to address guideline changes (INC Issue 807) regarding evidence of authorization and facilities readiness to accompany new code requests when the applicant name and supporting evidence do not match.
* Email notice reminders to build newly assigned codes, complete transfers and returns in industry database has been revised.

**Details of PIP and MOR:**



# NANPA Complaints

* None

# NANP Administration System (NAS)

* The NAS software build for NANPA Change Order 4 is planned for the end of April.
* NAS Registration User Guide updated.

**NAS Trouble Tickets**

* No new Trouble Tickets.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **March 2016**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 470 |
| Changes | 285 |
| Denials | 45 |
| Cancelled | 1 |
| Cancelled Disconnects | 0 |
| Disconnects | 17 |
| Reservations | 0 |
| **Total Processed** | **817** |
| Pooling Pass-Thrus | 713 |
| Abandoned Codes | 10 |

The NANPA advised that for the March 2016 Central Office Code Administration Monthly Performance Metrics the Total Processed should have been 848 instead of 818.

Central Office Code Administration Monthly Performance Metrics - Volume: **March 2016**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 35 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 7/5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 32 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 13 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for March 2016 were met**
* **There were 76 5XX-NXX assignments made in March**
* There were 797 555 reclamations/returns in March
* 555 Reclamation Update
	+ 1719 letters have been sent via US Mail with 457 being returned as undeliverable
	+ 13 faxes sent to assignees
	+ 300 emails sent to assignees with 69 emails being returned as undeliverable
	+ As of 03/31/15, the assignees of 7,112 assignments had been sent a notification.
	+ There are 53 assignees of 555 resources that are refusing to return the 555 resource
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.
* Published PL-491 (Assignment of the 522 NPA) on the NANPA website on 4/1/16. This PL notes that the 5XX NPA resource is projected to exhaust in 2H16 and the next 5XX NPA to be assigned will be the 522 NPA.

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# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for March
* 457 NRUF submissions were received in March
	+ 236 were Email Submissions
	+ 0 were FTP Submissions
	+ 221 were Web Submissions
* There were 48 Error Notifications sent
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for March were met.
* No NPA relief planning meeting surveys were conducted in March
* CA
	+ Provided list of rate centers where City of San Diego resides
	+ Assisted CPUC with 805-916-619 county government chamber of commerce contacts for LJ mailing lists
	+ Provided CPUC copies of awareness surveys results for five previous overlay PEPs
	+ Coordinated with the CPUC to establish a date for the 510 NPA relief planning meeting.
* TX
	+ 210 NPA
		- Coordinated with the TX PUC on sending an NNS notice and establishing a conference bridge for the 210 NPA public meeting in May.
		- Provided staff of the TX PUC relief planning FAQs, a draft agenda, script, and comment form for the 10 NPA public meeting.
* PA
	+ 412/724/878 NPAs
		- Provided map to PA PUC staff
	+ 717 NPA
		- Assisted PA PUC staff with maps for Alternatives #1 & 2 for the public meetings.

See following document for details of activities of NANPA relief planners.



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# INC Activities

* Following issues went to Initial Closure at INC 147
	+ Issue 807 – Add clarification to documentation required when linking the name on the application with the evidence of authorization and facility readiness name on the regulatory authorization
	+ Issue 808 – Use of “Customer” and “End User” in the Guidelines
	+ Planning Letter 491 regarding the projected exhaust of currently-assigned non-geographic 5XX NPAs published in April 2016. The next 5XX NPA will be 522.

# Number Administration Activities/Events/Projects

* NANPA responded to 7 NANPA feedback emails in March
* Published the 2015 NANPA Annual Report and sent out a NNS notice on the availability of the 2015 NANPA Annual Report
* 1Q16 NANPA newsletter was posted on 4/7/16 and NNS distributed.
* Modified the North Carolina NPA map to show the 336/734 overlay.

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* May 24 2:00 p.m. ET