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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell****PA PUC - Chris Hepburn****Sprint – Karen Riepenkroger****Verizon Communications – Laura Dalton****Verizon Wireless – Dana Crandall** | Al CipparoneJoe CockeNancy FearsTom FoleyJohn ManningBeth SpragueWayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* The new procedures for verifying intra-company OCN changes from INC Issue 781 – Criteria Added for Approval Intra-Company OCN, were reviewed with the Code Administrators as part of their ongoing training to ensure the new procedures were implemented consistently.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* The following planning letters were published on 4/15/15:
	+ PL 479 – projected exhaust of currently assigned non-geographic 5XX NPAs is 2H2015. Next 5XX will be 588.
	+ PL 481 – projected exhaust of currently assigned toll free NPAs.
* The 2014 NANPA Annual Report has been published and is available on the NANPA website
* Ohio (740/220) map on the NANPA website has been updated
* March 2015 SMS/800 toll-free exhaust analysis was added to the NANPA website
* The NAS application software is scheduled to be updated the evening of May 1, 2015

**Details of PIP and MOR:**

****

# NANPA Complaints

* None

# NANP Administration System (NAS)

**NAS Trouble Tickets**

* Trouble Ticket 9 from 5/30/14 remains open. On 4/8/15, distributed NNS containing the 1Q15 newsletter as an attachment. Identified that NAS is sending notices one at a time instead of group distribution when there is an attachment. Continuing to investigate.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **March 2015**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 426 |
| Changes | 264 |
| Denials | 46 |
| Cancelled | 13 |
| Cancelled Disconnects | 1 |
| Disconnects | 19 |
| Reservations | 0 |
| **Total Processed** | **755** |
| Pooling Pass-Thrus | 671 |
| Abandoned Codes | 13 |

Central Office Code Administration Monthly Performance Metrics - Volume: **March 2015**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 1 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 50 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 36 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 13 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

**Details:**

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for March 2015 were met**
* **There were 114 5XX-NXX assignments made in March**
* **4 CIC reclamation requests sent to INC**
* There were 9 CIC reclamations/returns in March
* There were 58 555 reclamations/returns in March
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for March
* 537 NRUF submissions were received in March
* There were 231 anomalous notifications and 210 confirmation notifications sent
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.
* Information on changing on-line NRUF OCNs and avoiding “reported multiple times” errors was include in the 1Q15 NANPA Newsletter.
* Anomalous notifications have been sent to service providers that did not file for any of the CO codes and/or thousands blocks in their inventories.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for March were met.
* Coordinated with ID PUC staff for 208 NPA relief planning call dates.
* Projected lives of several WA NPA overlay scenarios were provided to the WUTC staff.
* Relief petition for NY 212/646 NPAs was filed with the NY PSC.
* Held discussion with the IURC staff regarding press release for new IN 317 relief area code. – new area code will be 463.
* Worked with CPUC on developing 323 NPA LJ mailing list.
* Projected lives of several WA NPA overlay scenarios were provided to WUTC staff.

See following document for details of activities of NANPA relief planners.



# INC Activities

* Issue 781: Criteria Added for Approval of Intra-Company OCN – issue went to initial closure at INC 141 with final closure scheduled for 4/24/15
* Issue 792: CIC Assignment Guidelines and Reclamation was accepted at INC 141

# Number Administration Activities/Events/Projects

* Responded to 15 NANPA feedback emails from 3/1/15 through 3/31/15
* Participated on a call with FCC, ATIS, and INC leadership regarding the 555 line resource and discussed INC’s recommendation of a moratorium on all assignments of 555 line numbers. No response has been received from the FCC on this recommendation.
* State Reclamation Contact List and Safety Valve Quick Sheet has been updated and is on the NANPA website.
* The NANPA received an email through the “complaint” process regarding a number that was supposedly being spoofed. The NANPA identified that this wasn’t really a complaint. However, they did respond to the individual and provided the suggestion that the spoofed number should be ignored.

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* May 26, 2:00pm ET