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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell**  **Charter Communications – Holly Kuester**  **Cox Communications – Beth O’Donnell**  **PA PUC - Chris Hepburn**  **Sprint – Shaunna Forshee**  **Verizon Communications – Laura Dalton**  **Verizon Wireless - Dana Crandall** | Joe Cocke  Nancy Fears  Tom Foley  John Manning  Wayne Milby  Beth Sprague  LaShanda Tomlinson |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* No new updates to report.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Added National Emergency Number Association (NENA) website under Tools, Industry Links.
* NNS notice distributed with additional NRUF reminders with a focus on updating user profiles prior to submitting an NRUF.
* Multiple NNS notifications were sent regarding the news release extending the permissive dialing for IN 812. A technical conference has been scheduled for 9/3/14.

**Details of PIP and MOR:**

****

# NANPA Complaints

* No complaints received

# NANP Administration System (NAS)

* NAS application server hung and failed to respond on 7/21 and again on 7/28. NAS traffic is being directed to second application server. Continuing to investigate as to the cause of this issue.

**NAS Trouble Tickets**

* Ticket #10: On August 5, 2014, a NAS user was unable to submit a Part C for a 5XX-NXX code. The Part C due date was in the future but a reminder notice had been sent. It was determined that NAS was preventing the user from submitting a Part C because the system was treating the reminder date (which is five months after the assignment date) as if it were the delinquent date (which is six months after the assignment date... the Part C due date). Modifications were made to the system to allow the user to submit a Part C. The ticket was open on 8/5/14 at 3:39pm ET. With confirmation from the user that the 5XX-NXX Part C was submitted, the **ticket was closed on 8/6/14 at 4:55pm ET.**

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for information on Trouble Tickets

# CO Code Administration

* Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **July, 2014**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 222 |
| Changes | 502 |
| Denials | 49 |
| Cancelled | 7 |
| Cancelled Disconnects | 0 |
| Disconnects | 15 |
| Reservations | 0 |
| **Total Processed** | **788** |
| Pooling Pass-Thrus | 526 |
| Abandoned Codes | 1 |

Central Office Code Administration Monthly Performance Metrics - Volume: **July, 2014**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 30 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | | **100%** |
|  | Total number of AOCN calls | 50 |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 8 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

Chris Hepburn, PA PUC, observed that this month there were fewer Part 4s that were not received 180 days after NANPA effective date. Beth Sprague noted she is not sure this is a trend as the Part 4 volume does vary. It was suggested that we wait to see if it continues before assuming it is a trend.

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Code Quality.

# Other NANPA Resource Administration

* Metrics/Benchmarks - **All metrics were met for July**
* **There were no 5XX-NXX assignments made in July**
* There were five CIC reclamations in July
* There were 794 semi-annual CIC reports received and 16 900 NRUF reports received
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

# Numbering Resource Utilization/Forecasting (NRUF)

* 4,875 NRUF submissions were received in July
* 2,939 confirmation notifications were sent in July
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for July were met.
* Consulted with the IURC staff regarding the IN 317 Prehearing Conference and Preliminary Hearing and posted notices on extending the permissive dialing for IN 812 and an upcoming technical conference on 9/3/14.
* Permissive 1+10 dialing for the 415/628 NPA Overlay in CA started 8/16/14.
* FL 308/786 overlay expansion implementation meeting held on 8/14/14.

See following document for details of activities of NANPA relief planners.



# INC Activities

* The following issues went into initial closure at INC 137:
  + Issue 773: Allocation of a 5XX NPA to Canadian Service Providers
  + Issue 776: Approval of the Part 4-PA prior to code effective date was moved to initial closure at INC 137. No Guideline changes required.
  + Issue 780: Update NPA Relief Planning and Notification Guidelines-Appendix F was accepted and moved to initial closure at INC137. Expected to go to final 8/29/14 and included in the NPA RP & Notification Guidelines on 9/5/14.
  + Issue 762: CO codes assigned/transferred only to providers who own switching facilities was moved to initial closure at INC 137. Expected to go to Final 8/29/14 and included in the CO Code Guidelines on 9/5/14.
* The following issue was accepted at INC 137:
  + Issue 781: Criteria Added for Approval of Intra-Company OCN Change

# Number Administration Activities/Events/Projects

# NANPA responded to 7 NANPA feedback emails from 7/1/14 through 7/31/14.

# Action Item Review

**Open Discussion**

**Next Meeting**

* September 15, 2:00pm ET