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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **Cox Communications – Beth O’Donnell**  **PA PUC – Chris Hepburn**  **Sprint – Shaunna Forshee**  **Sprint – Karen Riepenkroger**  **T-Mobile USA – Cathie Capita**  **Verizon – Laura Dalton**  **Verizon Wireless – Dana Crandall** | Al Cipparone  Joe Cocke  Nancy Fears  Tom Foley  John Manning  Beth Sprague  Wayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* NNS notifications were distributed on the following:
  + NANPA public website was converted from HTTP to HTTPS on 12/11/15
  + CIC reminder notice on the 2H15 CIC reporting and to update CIC contact information

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Code Administrator Training:
  + On 11/15, reviewed new CO Code Guidelines sections that are applicable to interconnected VoIP service provider applications.
  + On 11/15, reviewed additional switch/POI validations to be performed per INC Issue 802.

**Details of PIP and MOR:**



# NANPA Complaints

* None

# NANP Administration System (NAS)

* On 11/15, additional memory added to the NAS application servers.
* Following is a summary of the customer-facing NAS enhancements planned for the December 17, 2015 NAS software build.
  + Expansion of the Notes/Assignee field for downloading the NRUF Utilization Report to Excel™.  Today, when large Utilization Reports (> 1,000 lines) were downloaded, the Notes/Assignee data could occupy more than one cell in Excel™, making it difficult to read.   With this enhancement, all of the Notes/Assignee data will be on the same line as the applicable code or block.
  + NAS will produce an error when the same code or block is listed with different rate centers on a utilization worksheet (e.g., U1, U2, etc.) when submitted via the Excel spreadsheet or FTP.  Today, no error is produced which potentially allows the service provider to incorrectly submit two utilization reports for the same code or block.
  + Revision of the file name for downloaded NRUF Forecast Reports by service providers.  Presently, the phrase “IncludingPA” is in the Forecast Report file names (e.g., Forecast\_IncludingPA\_Report.xlsx) but no Pooling Administrator forecast has ever been part of the report.  Now the file name will be simpler and easier to read (e.g., Forecast\_Report.xlsx).
  + Password Expiry Reminder notices will be enhanced to provide a link to the page on the NANPA website which includes the NAS User Registration Guide and detailed instructions for the user to update the applicable NAS password.  Previously, a specific page number in the User Registration Guide was listed in the notices pertaining to resetting passwords which had to be periodically updated with each revision to the User Registration Guide.

**NAS Trouble Tickets**

* No new trouble tickets.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **November 2015**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 286 |
| Changes | 217 |
| Denials | 43 |
| Cancelled | 4 |
| Cancelled Disconnects | 1 |
| Disconnects | 7 |
| Reservations | 0 |
| **Total Processed** | **553** |
| Pooling Pass-Thrus | 499 |
| Abandoned Codes | 158 |

The increase in Abandoned Codes was the result of one SP going out of business.

Central Office Code Administration Monthly Performance Metrics - Volume: **November 2015**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 36 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | | **100%** |
|  | Number of inputs exceeding 7/5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | | **100%** |
|  | Total number of AOCN calls | 35 |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 7 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for November 2015 were met**
* **There were no 5XX-NXX assignments made in November**
* There were 1,469 555 reclamations/returns in November
* 555 Reclamation Update
  + 915 letters have been sent via US Mail to 555 assignees with 246 being returned as undeliverable
  + 6 faxes sent to assignees
  + 189 emails sent to assignees with 28 emails being returned as undeliverable
  + As of 11/30/15, the assignees of 5,107 assignments had been sent a notification.
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for November
* 208 NRUF submissions were received in November
  + 71 were Email Submissions
  + 37 were Web Submissions
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for November were met.
* ID 208
  + Assisted the ID PUC with commission inquiries.
* NY 212
  + Coordinated the 212 NPA implementation meeting with the NY PSC.
* NY 332
  + Coordinated with the NY PSC assignment of new 332 NPA and the issuance of the press release to announce the new NPA.

See following document for details of activities of NANPA relief planners.



# INC Activities

* Edits to the COCAG regarding valid switching ID information was accepted at INC 145 and moved to initial closure on 12/4/15. This was INC Issue 802. When this issue goes to final closure and the COCAG is updated, if a service provider is using a switch/POI that is not under their OCN, they will be required to provide a LOA to use the switch/POI.
* NANPA submitted an issue (Issue 803) at INC 145 to discontinue sending 5XX and 9YY contact information to the NGIIF Administrator. This issue was accepted and went to initial closure on 12/4/15. When the issue goes to final closure, the Non-Geographic 5XX-NXX Assignment Guidelines and 9YY NXX Assignment Guidelines will be updated adding verbiage that 5XX and 9YY contact information will no long be sent to the NGIIF Administrator.

# Number Administration Activities/Events/Projects

* NANPA responded to 11 NANPA feedback emails in November.

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* January 15, 2:00pm ET