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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell**  **Sprint – Shaunna Forshee**  **Sprint – Karen Riepenkroger**  **T-Mobile USA – Cathie Capita**  **Verizon – Laura Dalton**  XO Communications – Ruben Galvan | Al Cipparone  Joe Cocke  Nancy Fears  Tom Foley  John Manning  Beth Sprague  Wayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* NNS reminder notice distributed for the 2H15 CIC reporting.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Submitted Change Order 4 as a result of INC Issues 497 and 797.
* 2015 NANPA Performance Survey posted to the NANPA website. NNS noticed distributed on 1/4/16 and reminder notices on 1/18/16, and 1/25/16.

**Details of PIP and MOR:**



# NANPA Complaints

* None

# NANP Administration System (NAS)

* 2H15 NAS availability met the 99.9% requirement.
* NAS software build was completed on 1/12/16 and the NAS load balancer software was updated on 1/15/16.

**NAS Trouble Tickets**

* No new trouble tickets.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **January 2015**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 277 |
| Changes | 205 |
| Denials | 35 |
| Cancelled | 7 |
| Cancelled Disconnects | 0 |
| Disconnects | 21 |
| Reservations | 0 |
| **Total Processed** | **538** |
| Pooling Pass-Thrus | 436 |
| Abandoned Codes | 32 |

Central Office Code Administration Monthly Performance Metrics - Volume: **January 2015**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 30 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | | **100%** |
|  | Number of inputs exceeding 7/5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | | **100%** |
|  | Total number of AOCN calls | 35 |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 12 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for January 2015 were met**
* **There were 20 5XX-NXX assignments made in January**
* There were 934 555 reclamations/returns in January
* 555 Reclamation Update
  + 1363 letters have been sent via US Mail to 555 assignees with 325 being returned as undeliverable
  + 6 faxes sent to assignees
  + 228 emails sent to assignees with 56 emails being returned as undeliverable
  + As of 01/31/15, the assignees of 6,144 assignments had been sent a notification.
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for January
* 4,338 NRUF submissions were received in January
  + 2,408 were Email Submissions
  + 703 were FTP Submissions
  + 1,227 were Web Submissions
* There were 425 Error Notifications sent
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.
* NNS notice informing users about the availability of the UMRs as well as NRUF filing tips was distributed on 1/8/16 and a reminder notice distributed on 1/20/16.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for January were met.
* IN 812/930
  + Assisted IURC staff with code assignment history request.
* NY 518
  + Coordinated relief planning meetings with NY PSC staff.
* CA 619, 805 and 916
  + Provided CPUC staff a list of state and federal legislators by district for the LJ mailing lists.

See following document for details of activities of NANPA relief planners.



# INC Activities

The following issues were accepted at INC 146:

* Issue 806: Consider adding State and Rate Center criteria to letter supporting dedicated code requests. This issue moved to initial closure at INC 146. COCAG and TBPAG to be updated 03/04/16.
* Issue 807: Add clarification to documentation required when linking the name on the application with the evidence of authorization and facility readiness name on the regulatory authorization.
* Issue 808: Use of “Customer” and “End User” in the Guidelines.
* Issue 809: Update COCAG Appendix D, Reservation timeline. Issue moved to initial closure at INC 146. COCAG Appendix D to be updated 03/04/16.

# Number Administration Activities/Events/Projects

* NANPA responded to 12 NANPA feedback emails in January.
* Updated the NPA map for Ohio (614/380).
* Participated on a conference call with FCC staff to review the FCC plan for initiating interconnected VoIP direct access to numbers.

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* March 15, 2:00pm ET