Contents

[Attendees 1](#_Toc320540182)

[NANPA Complaints 2](#_Toc320540183)

[NANP Administration System (NAS) 2](#_Toc320540184)

[CO Code Administration 2](#_Toc320540185)

[Other NANPA Resource Administration 4](#_Toc320540186)

[Numbering Resource Utilization/Forecasting (NRUF) 4](#_Toc320540187)

[NPA Relief Planning 4](#_Toc320540188)

[INC Activities 5](#_Toc320540189)

[Number Administration Activities/Events/Projects 5](#_Toc320540190)

[Action Item Review 5](#_Toc320540191)

# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **AT&T – Linda Richardson****CenturyLink – Jan Doell****Charter Communications – Holly Kuester****Cox Communications – Beth O’Donnell****PA PUC - Chris Hepburn****Sprint – Shaunna Forshee****Sprint – Karen Riepenkroger****T-Mobile – Cathie Capita****Verizon Communications – Laura Dalton****Verizon Wireless – Dana Crandall** | Al CipparoneJoe CockeNancy FearsTom FoleyJohn ManningBeth SpragueWayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* As part of ongoing Code Administrator training, reviewed the internal M&P processes to complete code transfers and subsequent information changes.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* 2014 NANPA Performance Survey has been posted to the NANPA website and NNS notification distributed. Reminder notice sent 1/13/15.
* The State Reclamation Contact List has been updated.

**Details of PIP and MOR:**

****

# NANPA Complaints

* None

# NANP Administration System (NAS)

**NAS Trouble Tickets**

* Trouble Ticket 13 – NAS user contacted NAS Help Desk to change NAS Login ID to match PAS Login ID. Change was made but when user logged into NAS to make profile updates, system would not allow updates. Research showed that user had made various updates to NAS resource subscriptions. To address the issue, the Login Administrator rebuilt the user profile and issued a new password. Ticket was closed on 1/5/15.
* For the second half of 2014 there were no trouble tickets related to the NAS refresh. There have been four trouble tickets in the second half and one was related to the 5XX NPA functionality.
* Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Trouble Tickets.

# CO Code Administration

* Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **December, 2014**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 287 |
| Changes | 1,186 |
| Denials | 78 |
| Cancelled | 6 |
| Cancelled Disconnects | 0 |
| Disconnects | 23 |
| Reservations | 0 |
| **Total Processed** | **1,574** |
| Pooling Pass-Thrus | 1,010 |
| Abandoned Codes | 0 |

Central Office Code Administration Monthly Performance Metrics - Volume: **December, 2014**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 24 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 32 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 10 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Code Quality.
* NANPA noted that in the near future (March 2015 timeframe), applications submitted into NAS where the user does not have an active NAS registration will be denied. An NNS notice as well as 4Q14 NANPA Newsletter article have been published reminding NAS users of the importance of maintaining an active NAS registration. Additional notifications will be sent prior to implementation of this requirement.

# Other NANPA Resource Administration

* Metrics/Benchmarks - **All metrics were met for December**
* **There were 0 5XX-NXX assignments made in December**
* There were 4 CIC reclamations/returns in December
* There were 50 5XX reclamations/returns in December
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for December
* 219 NRUF submissions were received in December
* There were 17 error notifications sent
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.
* NNS notification sent informing users about the availability of the UMR.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for December were met.
* NY PSC staff was notified that 934 NPA will be the new code assigned to overlay NY 631.
* Discussed with OH PSC staff on when the order will be issued for OH614 mandatory dialing.
* Provided answers to CPUC staff on customer inquiries on the 415 overlay

See following document for details of activities of NANPA relief planners.



# INC Activities

* None reported.

# Number Administration Activities/Events/Projects

# 4Q NANPA Newsletter was published on January 6, 2015

# NANPA responded to 17 NANPA feedback emails from 12/1/14 through 12/31/14.

# State Reclamation Contact List has been updated.

# Action Item Review

N/A

**Open Discussion**

* NANPA Operational Review is scheduled for February 24-25, 2015
* 2014 Annual Report – a draft copy will be provided to the NOWG on 2/12 with comments due back to the NANPA by 2/19. The 2014 Annual Report is due the end of February.
* Operational Review – the Operational Review with the NOWG is scheduled for February 24-25 in Sterling, VA. The presentation material will be sent to the NOWG prior to the meeting. NANPA will be have WebEx available and the NOWG will provide the bridge number.

**Next Meeting**

* February 26, 2:00pm ET