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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **Linda Richardson – AT&T****Jan Doell – CenturyLink****Shaunna Forshee – Sprint****Cathie Capita – T-Mobile****Laura Dalton – Verizon****Dana Crandall – Verizon Wireless** | Al CipparoneJoe CockeNancy FearsTom FoleyWayne MilbyJohn ManningBeth Sprague |

Program Improvement Plan (PIP) Review - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* **On 12/23/2013, distributed NNS concerning the availability of the Utilization Missing Report for both geographic and non-geographic resources and on 1/7/2014, distributed NNS notice that the Utilization Missing Reports were available.**
* **On 12/18/2013, distributed NNS reminding entities with FG B and FG D CIC assignments to provide CIC access and usage information to NANPA for the 2H13.**

**Details:**



Monthly Operational Report (MOR) - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Recovered one 456-NXX assignment. There are currently four 456-NXX assignments.
* The 2013 NANPA Performance Survey has been posted to the NANPA website. A NNS notice was distributed on 1/2/14 and a reminder notice distributed on 1/13/14.

**Details:**



# NANPA Complaints

* No complaints received

# NANP Administration System (NAS)

* NAS 5XX-NXX User guide has been updated to reflect system changes deployed on 11/22/13.

**NAS Trouble Tickets**

* On May 15, 2013, a NAS user reported they were unable to download the zipped excel files available under the Central Office Code Assignment Records available in secure NAS.  Based upon discussions with the user, it was determined the secure Excel files were not downloadable if the user was using Microsoft IE Version 7.0.  The files on the secure site are downloadable for later versions of IE as well as other browser types (e.g., Firefox and Chrome).  Further, the Excel files under the Central Office Code Assignment Records available on the public website are downloadable in IE Version 7.0.  A NAS software build was deployed on 7/12/13 to address the Excel files on secure NAS but the problem still existed.  A ticket was open on May 16, 2013 at 10:14am.  Update on 8/19/13 – The user reported that he was unable to download the zipped files after moving to Microsoft IE Version 8.0.  This was confirmed with other users from a different company also using IE Version 8.0. Remains open – user still experiencing problems. **This ticket remains open**.
* On September 16, 2013, a NAS user contacted NANPA about downloading the Excel spreadsheet containing CO Code Assignments Needing Part 4s.  The user was unable to open the downloaded file.  Tests were conducted using different web browsers, different versions of the same browser and various versions of Excel.  In some instances, the file opened properly; in certain instances, the file was identified as corrupted.  Based upon this testing, NANPA opened a trouble ticket on September 16, 2013 at 1:09pm ET.  Further investigation into this issue is necessary in order to identify the problem.  In the meantime, the information requested by the user was provided by NANPA. **This ticket remains open** – awaiting confirmation from user that problem has been resolved.
* On January 2, 2014, a NAS user contacted NANPA indicating they did not receive a tracking number with their online NRUF submission.  NANPA checked the NRUF utilization report and found no utilization data for the user’s OCN.  NANPA’s technical support team determined the NAS database tables required modification in order to accept the utilization data.  These modifications were immediately implemented.  A ticket was open on January 2, 2014 at 3:52pm ET.  Modifications to the NAS database were completed at 4:30pm ET.  NANPA contacted those entities that had submitted NRUF data via the online submission method on January 1 and January 2 in order for them to re-submit their data.  NANPA confirmed with those entities that after submitting their NRUF data via the online method, they received a tracking number and their utilization and forecast data was appearing in appropriate NRUF reports.  **The ticket was closed on January 3, 2014 at 4:00pm ET.**
* On January 14, 2014, a service provider reported to NANPA that the CO Code Utilization Report on the NANPA website was showing a central office code that was in vacant status effective November 23, 2013.  This code had been included in a mass modification submitted in early December.  NAS should have identified this code was vacant when the mass modification utility was executed in the system.  NANPA manually changed the status to show the code as vacant.  **A ticket was opened on January 15, 2014 at 12:59pm ET.**

# CO Code Administration

* Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **December, 2013**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 156 |
| Changes | 810 |
| Denials | 107 |
| Cancelled | 6 |
| Cancelled Disconnects | 0 |
| Disconnects | 19 |
| Reservations | 0 |
| **Total Processed** | **1,092** |
| Pooling Pass-Thrus | 758 |
| Abandoned Codes | 200 |

Central Office Code Administration Monthly Performance Metrics - Volume: **December, 2013**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 35 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 47 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 21 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 1 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

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**Details:**

* Please see the appropriate tab in the “NANPA Measurements –December 2013” document attached below for detailed information on Code Quality.

# Other NANPA Resource Administration

* Metrics/Benchmarks - **All metrics were met for December**
* **There were 10 5XX-NXX assignments made in December**
* **There were three reclamations/returns in December**
	+ **3 - CICs**
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements – December 2013” document attached below for detailed information on Other Resources.
* Other NANP Resources Developments/Activities/Issues – none reported

# Numbering Resource Utilization/Forecasting (NRUF)

* There were no Missing Utilization Notifications and no Anomalous Notifications sent in December
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements – December 2013” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements – December 2013” document attached above for detailed information on NPA Relief Planning, Monthly Performance Measurements. All metrics for November were met.
* Coordinated with the PUCO staff to change the date of the 740 implementation meeting to 1/14/14.
* Advised PUCO staff of the industry subcommittee role in the OH 740/220 NPA implementation.
* Conducted CA 415/628 NPA overlay implementation meeting with PEP subcommittee kickoff meeting.
* Conducted SC 843/854 NPA overlay implementation meeting.

# INC Activities

# Number Administration Activities/Events/Projects

# NANPA responded to 21 NANPA feedback emails from 12/1/13 through 12/31/13.

# Action Item Review

* No action items on which to report

**Open Discussion**

* NOWG informed the NANPA that the deadline for the survey has been extended to February 14, 2014 and asked the NANPA to issue a reminder notice of the deadline extension.
* Since the June NANC meeting conflicts with the NOWG’s June monthly meeting, Shannon Sevigny will be reaching out to John Manning to coordinate a new date for the June monthly meeting.
* NANPA Operational Review will be held April 15-16, 2014 in Sterling, VA.
* The proposed date for the NOWG’s FCC/NANPA/PA Performance Report readout is June 2, 2014. John Manning will reserve a conference room in Neustar’s Washington, DC office for the NANPA and PA readout.
* There is legislation pending in the State of Vermont to enact seven-digit dialing for long distance, intrastate telephone service for the 802 area code. It was noted that this is not a relief planning issue as the exhaust for the 802 area code is currently 2029. Brent Struthers has been in contact with Vermont to educate them. A link to the Vermont legislation has been forwarded to the NOWG.
* An inquiry was received by CenturyLink from the Nevada PUC regarding a customer that was unable to port his number. Investigation by CenturyLink discovered that the number was associated with the website [www.didx.net](http://www.didx.net), which looks like it is selling telephone numbers. This was brought to NANPA’s attention by CenturyLink. Through additional investigation by Tom Foley, NANPA, it was found that this is a brokerage company and is part of a family of companies that are centered overseas. NANPA has forwarded the issue to the attention of the FCC, which is the normal process for handling this type of issue.

**Next Meeting**

* February 18, 2:00pm ET
	+ Note: Following the January 24, 2014 call, the meeting date was moved to February 24 at the same time of 2:00pm ET.