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**Attendees**

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell****PA PUC – Chris Hepburn****Sprint – Shaunna Forshee****Sprint – Karen Riepenkroger****T-Mobile – Jennifer Pyn****Verizon – Dana Crandall****Verizon – Laura Dalton****XO Communications – Ruben Galvin** | Joe CockeAl CipparoneNancy FearsTom FoleyJohn ManningBeth SpragueWayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Additional information on NRUF reporting requirements was added to the “Getting Started for Interconnected VoIP Providers” document.
* Completed outreach to survey respondents that provided a ‘not met’ response in the 2015 NANPA survey.
* After reviewing the NRUF training videos it was determined the content is applicable to all entities required to submit NRUF data.
* “One-on-one” NRUF training has been offered to all service providers with approved Interconnected VoIP Numbering authorization applications.  First session was 7/15/16.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* NNS notifications were sent regarding Guideline and other changes associated with INC issues 811, 813, 815, 816, and 818.

**Details of PIP and MOR:**



#

# NANPA Complaints

* None

# NANP Administration System (NAS)

* For the 1H16, NAS met the 99.9% requirement
* NAS did a software build on 7/6/16

**NAS Trouble Tickets**

* No new trouble tickets

**Change Orders**

* Change Order #3 is still outstanding and is tentatively scheduled for implementation the 2nd Half 2016.

**CO Code Administration**

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **June 2016**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 279 |
| Changes | 323 |
| Denials | 41 |
| Cancelled | 24 |
| Cancelled Disconnects | 1 |
| Disconnects | 7 |
| Reservations | 0 |
| **Total Processed** | **650** |
| Pooling Pass-Thrus | 545 |
| Abandoned Codes | 22 |

Central Office Code Administration Monthly Performance Metrics - Volume: **June 2016**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 40 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 9 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

* **M&Ps were revised to address supporting documentation required if area of coverage is not specified in evidence showing facility readiness (Issue 818)**

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for June 2016 were met**
* **There were 30 5XX-NXX assignments made in June**
* There were 7 CIC reclamations/returns in June
* 555 Reclamation Update
	+ 1727 letters have been sent via US Mail with 475 being returned as undeliverable
	+ 16 faxes sent to assignees
	+ 315 emails sent to assignees with 71 emails being returned as undeliverable
	+ 7,172 assignments had been sent a notification.
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for June
* 260 NRUF submissions were received in June
	+ 88 were Email Submissions
	+ 0 were FTP Submissions
	+ 172 were Web Submissions
* There were 12 Error Notifications sent
* NNS notice was distributed on availability of the UMRs
* A NRUF “Tip of the Day” notice will be provided periodically through the current NRUF submission cycle
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for June were met.
* There was a NPA relief planning meeting survey conducted in June with an overall satisfaction of 4.94.
* CA
	+ Coordinated a date for the 323 NPA implementation meeting with the CPUC staff
* PA
	+ 717 NPA – Worked with PA PUC staff on NANPA’s script that will be read at the PA 717 NPA “smart” Public Input Hearings on 8/9/16

See following document for details of activities of NANPA relief planners.



# INC Activities

* INC Issue 818, Updates to TBPAG and COCAG regarding supporting document required under FCC 15-70 moved to Final Closure on 7/11/16. The TBPAG and COCAG were updated on 7/18/16.

# Number Administration Activities/Events/Projects

* NANPA responded to 8 NANPA feedback emails in June
* The Safety Valve Quick Sheet has been updated
* The NY NPA map was updated to reflect the 631/934 overlay.
* Following the meeting with the NOWG on the 2015 Performance Report, the NANPA contacted the SPs that provided a “Not Met” status on the 2015 NANPA Survey. The attached document provides a report of the NANPA’s findings.



# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* August 19 2:00 p.m. ET