Contents

[Attendees 1](#_Toc320540182)

[NANPA Complaints 2](#_Toc320540183)

[NANP Administration System (NAS) 2](#_Toc320540184)

[CO Code Administration 2](#_Toc320540185)

[Other NANPA Resource Administration 4](#_Toc320540186)

[Numbering Resource Utilization/Forecasting (NRUF) 4](#_Toc320540187)

[NPA Relief Planning 4](#_Toc320540188)

[INC Activities 5](#_Toc320540189)

[Number Administration Activities/Events/Projects 5](#_Toc320540190)

[Action Item Review 5](#_Toc320540191)

# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **AT&T – Linda Richardson**  **CenturyLink – Jan Doell**  **Cox Communications – Beth O’Donnell**  **Sprint – Shaunna Forshee**  **Sprint – Karen Riepenkroger**  **T-Mobile – Jennifer Pynn**  **Verizon – Laura Dalton**  **Verizon – Dana Crandall** | Joe Cocke  Al Cipparone  Nancy Fears  Tom Foley  John Manning  Beth Sprague  Wayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

The PIP has been updated to reflect the improvement recommendations the NOWG made in the 2015 NANPA’s Performance Report.

**Summary:**

* The PIP made note of an information sheet (“Interconnected VoIP Providers – Direct Access to Numbers”) that was posted to the NANPA website under “NANPA Fast Track” in Feb16. This information sheet is to assist interconnected VoIP providers interested in obtaining thousands- locks and central office codes directly from the PA and NANPA. A NNS notice was also distributed.
* Following enhancements were implemented in a recent NAS build:
  + Modification to NAS creating a minor error notification when users include a Non-Geographic NPA (e.g., 588) on the F3-b form on the Geographic NRUF Form 502 (spreadsheet and FTP).
  + Column headings were added to the CV NPA Database file that is posted to the NANPA public website.
  + Size of the on-line electronic signature field on the NRUF Form 502 Rural Certification form was expanded.
* Getting Started with CIC Assignment document, on the NANPA website, has been updated adding verbiage addressing the difference between CICs and OCNs.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* NNS notification distributed regarding guidelines changes that requires new state and rate center criteria in dedicated code request letters (INC Issue 806).
* M&Ps revised to add new validations to the switching identification Part 1 validations in anticipation of closure of INC Issue 814.

**Details of PIP and MOR:**



# NANPA Complaints

* None

# NANP Administration System (NAS)

* NPA 522 was added to NAS during a software build on 6/9/16. This is in preparation for opening of this non-geographic NPA in 2H16. No assignment will be made out of the 522 NPA until all other 5XXs currently available are assigned.

**NAS Trouble Tickets**

* No new trouble tickets

**Change Orders**

* Change Order #3 is still outstanding and is tentatively scheduled for implementation the 2nd Half 2016.

**CO Code Administration**

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **May 2016**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 276 |
| Changes | 628 |
| Denials | 50 |
| Cancelled | 11 |
| Cancelled Disconnects | 1 |
| Disconnects | 19 |
| Reservations | 0 |
| **Total Processed** | **973** |
| Pooling Pass-Thrus | 632 |
| Abandoned Codes | 1 |

Central Office Code Administration Monthly Performance Metrics - Volume: **May 2016**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 46 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 19 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for May 2016 were met**
* **There were 30 5XX-NXX assignments made in May**
* There were 10 555 reclamations/returns in May
* 555 Reclamation Update
  + 1727 letters have been sent via US Mail with 475 being returned as undeliverable
  + 16 faxes sent to assignees
  + 315 emails sent to assignees with 71 emails being returned as undeliverable
  + As of 05/31/15, the assignees of 7,172 assignments had been sent a notification.
  + There are 53 assignees of 555 resources that are refusing to return the 555 resource
* A NNS notice has been distributed on the 1H16 CIC reporting
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for May
* 226 NRUF submissions were received in May
  + 126 were Email Submissions
  + 0 were FTP Submissions
  + 100 were Web Submissions
* There were 31 Error Notifications sent
* NRUF Geographic and Non-Geographic Job Aid documents have been updated
* NNS notification was sent to NAS users reminding them of the August 1, 2016 NRUF filing date
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for May were met.
* No NPA relief planning meeting surveys were conducted in May
* CA
  + At the request of the CPUC ALJ, provided a new Rate Center/cities map of 213/323 NPA to show the boundary elimination overlay
  + Responded to an inquiry from the CPUC ALJ on the 213 NPA downtown Los Angeles area and also a status of the 323 NPA
* TX
  + 210 NPA – discussed with TX PUC staff the timing of the 210 decision
* PA
  + 717 NPA – discussed with the PA PUC staff when they would proceed with the PA 717 NPA relief public meetings
* WA
  + Responded to an inquiry from WUTC staff on vanity number requests from the new 564 NPA

See following document for details of activities of NANPA relief planners.



# INC Activities

* INC Issue 818, Updates to TBPAG and COCAG regarding supporting document required under FCC 15-70 moved to Initial Closure on 6/17/16. The TBPAG and COCAG are expected to be updated on 7/18/16.

# Number Administration Activities/Events/Projects

* NANPA responded to 9 NANPA feedback emails in May
* NPA map for New York (631/934) has been updated
* Following the meeting with the NOWG on the 2015 Performance Report, the NANPA has contacted three of the SPs that provided a “Not Met” status on the 2015 NANPA Survey. NANPA will provide a full report on their findings at the July meeting
* The NANPA reported that beginning Thursday, 6/16/16, NANPA experienced intermediate BIRRDS access. At approximately 3:00pm ET on Thursday, 6/16/16, BIRRDS was completely inaccessible. On Friday, 6/17/16, NANPA modified its response on Part 3s due to the inaccessibility of BIRRDS, indicating on new assignments, changes and disconnects that NANPA was unable to modify the required ACD record because BIRRDS was inaccessible.  At approximately 4:00pm ET on 6/17/16, NANPA was able to access BIRRDS and proceed with updates to the system.

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* July 22 2:00 p.m. ET