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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **AT&T – Linda Richardson**  **CenturyLink – Jan Doell**  **Charter Communications – Holly Kuester**  **Cox Communications – Beth O’Donnell**  **PA PUC - Chris Hepburn**  **Sprint – Karen Riepenkroger**  **Verizon Communications – Laura Dalton** | Joe Cocke  Nancy Fears  John Manning  Beth Sprague  Wayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* A NNS notice will be sent on 3/15 reminding NAS users that their NAS and PAS logins must match. Denials will begin on March 16, 2015 for those logins that do not match.

**Details of PIP and MOR:**

****

# NANPA Complaints

* None

# NANP Administration System (NAS)

**NAS Trouble Tickets**

* New trouble ticket that was opened on 3/2/15 when a NAS user did not receive a NAS tracking number for the return of two non-pooled codes submitted directly into NAS. The users profile was disabled and a new user profile was re-created, to include an updated Login ID. NANPA submitted the two returns on behalf of the user and user received the NAS tracking number. Ticket was closed on 3/3/15.

# CO Code Administration

* Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **January, 2014**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 243 |
| Changes | 2,430 |
| Denials | 27 |
| Cancelled | 8 |
| Cancelled Disconnects | 0 |
| Disconnects | 12 |
| Reservations | 0 |
| **Total Processed** | **2,726** |
| Pooling Pass-Thrus | 632 |
| Abandoned Codes | 3 |

Central Office Code Administration Monthly Performance Metrics - Volume: **December, 2014**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 25 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | | **100%** |
|  | Total number of AOCN calls | 38 |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 5 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

**Details:**

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for February were met**
* **An update was made to the number of applications processed in January to include the manual applications received and processed in addition to the applications submitted through NAS.**
* **There were 40 5XX-NXX assignments made in February**
* There were 4 CIC reclamations/returns in February
* There were 26 5XX reclamations/returns in February
* There were 3 555 reclamations/returns in February
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for February
* 917 NRUF submissions were received in February
* There were 201 error notifications sent
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for February were met.
* Provided NY DPS staff, at their request, a copy of ATIS 0300061 NPA Code Relief Planning and Notification Guidelines and Appendices.
* Worked with TRA staff on verbal report that ADT Security was not ready for TN 615/629 mandatory 10-digit dialing on 2/28/15.
* Assisted CPUC staff on responding to several customer inquiries on 10-D dialing.

See following document for details of activities of NANPA relief planners.



# INC Activities

# Number Administration Activities/Events/Projects

* Currently working on 1Q2015 NANPA Newsletter
* 2014 NANPA Annual Report should be ready for distribution by end of March

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* April 21, 2:00pm ET