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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **AT&T – Linda Richardson****CenturyLink – Jan Doell****PA PUC – Chris Hepburn****Sprint – Shaunna Forshee****Sprint – Karen Riepenkroger****T-Mobile USA – Cathie Capita****Verizon – Laura Dalton**XO Communications – Ruben Galvan | Al CipparoneJoe CockeNancy FearsTom FoleyJohn ManningBeth SpragueWayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* There was no new PIP activity in February.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* The internal M&Ps for Code Administration were reviewed and revised to include the changed reservation timeline (INC Issue 804) and to address additional criteria in letter that accompanies dedicated code requests (INC Issue 806).
* Posted the following documents to the NANPA website:
	+ A “Getting Started for Interconnected VoIP Providers”. This document provides a summary of unique actions for an interconnected VoIP to obtain FCC authorization to obtain numbers directly from the Administrators. This document was also posted to the PA website.
	+ Updated NRUF Preparation Checklist. Updated checklist mentions that the August 1 forecast is for 4 1/2 years instead of 5 years.

**Details of PIP and MOR:**



# NANPA Complaints

* None

# NANP Administration System (NAS)

* During a NAS firewall software update, NAS was successfully switch over to Charlotte. Although NAS was fully operational in Charlotte, the DNS was not updated. As a result, web traffic was pointed to Sterling rather than Charlotte. NAS operation was switched back to Sterling. The DNS issue was investigated and resolved, NAS operation was switched to Charlotte and the firewall software update was successfully completed. There was a 20 minute time (9:15 pm – 9:35 pm) that NAS was not available.

**NAS Trouble Tickets**

* Trouble Ticket 21 was opened on 3/1/16. A NAS user reported they were unable to add a rate center forecast using the on-line NRUF Forecast Form F1-A. Tests were conducted and it was determined that the "/" in the rate center name was causing the issue. The user updated their previously-submitted Excel NRUF Form 502 by adding the rate center and their submission was processed by NANPA. The specific issue associated with the use of a "/" in a rate center name will be addressed in a NAS build scheduled for 3/18/16.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **February 2015**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 294 |
| Changes | 505 |
| Denials | 30 |
| Cancelled | 7 |
| Cancelled Disconnects | 0 |
| Disconnects | 19 |
| Reservations | 0 |
| **Total Processed** | **818** |
| Pooling Pass-Thrus | 467 |
| Abandoned Codes | 0 |

Central Office Code Administration Monthly Performance Metrics - Volume: **February 2015**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 34 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 7/5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 31 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 17 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for February 2015 were met**
* **There were 115 5XX-NXX assignments made in February**
* There were 893 555 reclamations/returns in February
* 555 Reclamation Update
	+ 1679 letters have been sent via US Mail with 417 being returned as undeliverable
	+ 6 faxes sent to assignees
	+ 264 emails sent to assignees with 60 emails being returned as undeliverable
	+ As of 02/31/15, the assignees of 6,858 assignments had been sent a notification.
	+ There are 51 assignees of 555 resources that are refusing to return the 555 resource
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

#

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for February
* 1,320 NRUF submissions were received in February
	+ 854 were Email Submissions
	+ 118 were FTP Submissions
	+ 348 were Web Submissions
* There were 219 Error Notifications sent
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.
* NNS notice informing users about the availability of the UMRs as well as NRUF filing tips was distributed on 1/8/16 and a reminder notice distributed on 1/20/16.
* Missing utilization notification were sent to service providers that did not file for all of the CO codes and/or thousands-blocks in their inventories.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for February were met.
* CA
	+ 323 NPA – assisted CPUC staff with questions from the ALJ on 323 relief
	+ Provided answers to CPUC staff from AJ questions on the last split
	+ Provided CPUC copies of awareness surveys from last six overlays
* TX
	+ 210 NPA – provided the TX PUC staff the 210 maps that were in the relief petition and assisted with questions about the 210 petition
* PA
	+ 717 NPA – discussed potential implementation activities for the 717 NPA relief with the PA PUC staff

See following document for details of activities of NANPA relief planners.



# INC Activities

No new INC activities reported

# Number Administration Activities/Events/Projects

* NANPA responded to 14 NANPA feedback emails in February.
* Participated in call with Pooling Administrator and state commission staff members. Reviewed the FCC’s authorization process for interconnected VoIP providers and the 30 day notification requirements to state commissions.

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* April 15, 4:00 p.m. ET