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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell****Cox Communications – Beth O’Donnell****PA PUC – Chris Hepburn****Sprint – Shaunna Forshee****Sprint – Karen Riepenkroger****T-Mobile USA – Cathie Capita****Verizon – Laura Dalton****Verizon Wireless – Dana Crandall****XO Communications – Ruben Galvan** | Joe CockeNancy FearsTom FoleyJohn ManningBeth SpragueWayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* No new PIP activity in October.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* The NANPA state reclamation list located on the NANPA website is now linked to the Pooling Administrator state reclamation contact list.
* The AOCN Enterprise Audit report for the time period 2013 and 2014 has been submitted to the FCC.
* Other MOR items are listed in the sections below.

**Details of PIP and MOR:**



# NANPA Complaints

* None

# NANP Administration System (NAS)

* There was a NAS software build on 10/18/15 and on 11/6/15.
	+ 10/18/15 Build:
		- At the time NANPA rolled NAS back to Sterling (10/18/15), a NAS software build was implemented.  With this build, changes were made to the recipients of 5XX and 9YY Part B emails.  Specifically, the email address for contacts at iconectiv that receive the 5XX and 9YY Part B emails were modified at the request of iconectiv.
	+ 11/6/15 Build
		- One of the features included in this build was a modification to the NNS capabilities.  Specifically, NAS now requires the user to provide a specified time period of no more than 365 days when requesting All States, All NPAs and All NNS Categories.  This limitation was put in place due to the large volume of notices in NNS.
		- Another modification in the build impacted the NRUF functionality.  In response to user input, the “Cancel” button appearing on 26 NRUF work screens (all Geo and Non-Geo worksheets---U1, U2, F1A, F1B…---on the Create and Modify/Delete pages) was relabeled to a “Back” button.  With this change, the “Back” button functions the same as the “Completed Worksheet” button; that is, the data in the worksheet will be retained if the user returns to it.  Previously, when the user selected the “Cancel” button, all the data entered on the worksheet was removed.   NAS NRUF User Guide is presently being updated with this change.
* The NAS Other NANP Resources User Guide has been updated.

**NAS Trouble Tickets**

# Update 10/26/15:  A number of enhancements have been made to the NAS mass modification process over the past several months.  These include:  1) identification of a code included on the spreadsheet assigned to an OCN not in the user's profile, 2) identification of a code included on the spreadsheet that is presently vacant, 3) permitting multiple updates on a single spreadsheet (e.g., switch ID and tandem change), 4) incorporating changes to the Parent Company OCN that are included on a mass modification and 5) preventing changes to codes with a future event.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **October 2015**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 244 |
| Changes | 355 |
| Denials | 46 |
| Cancelled | 0 |
| Cancelled Disconnects | 1 |
| Disconnects | 19 |
| Reservations | 0 |
| **Total Processed** | **664** |
| Pooling Pass-Thrus | 550 |
| Abandoned Codes | 9 |

Central Office Code Administration Monthly Performance Metrics - Volume: **October 2015**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 40 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 7/5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 26 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 11 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for October 2015 were met**
* **There were 30 5XX-NXX assignments made in October**
* There were 463 555 reclamations/returns in October
* 555 Reclamation Update
	+ 854 letters have been sent via US Mail to 555 assignees with 246 being returned as undeliverable
	+ 6 faxes sent to assignees
	+ 171 emails sent to assignees with 28 emails being returned as undeliverable
	+ As of 10/31/15, the assignees of 4880 assignments had been sent a notification.
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for October
* 313 NRUF submissions were received in October
	+ 125 were Email Submissions
	+ 188 were Web Submissions
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.
* Anomalous notifications have been sent to SPs who failed to file for any of the CO codes and/or thousands-blocks in their inventories.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for October were met.
* PA 717
	+ Relief Petition filed with the PA PUC on 10/15/15
* CA
	+ Discussed public meetings for 805 and 916 NPAs with the CPUC staff
	+ 213/323 NPAs – the implementation timeline has been changed from 16 months to 13 months
* ID 208
	+ New NPA is 986 and coordinated with the ID PUC the issuing of their press release announcing the new NPA
	+ Coordinated with the ID PUC the 208 NPA Implementation Meeting

See following document for details of activities of NANPA relief planners.



# INC Activities

* INC is currently working on a response to the NANC on the sale of non-toll free numbers.

# Number Administration Activities/Events/Projects

* NANPA responded to 9 NANPA feedback emails in October.

# Action Item Review

N/A

**Open Discussion**

* Change Order # 3, NAS / NRUF Updates, was submitted to the FCC on 9/22/15. NANPA has had discussions with the FCC regarding this change order which covers updates to Form 502.
	+ Update: In a discussion with the FCC, the NRUF 502 form will need the approval of the OMB. This most likely will push out the implementation of this change order to 2H2016.
* The NANPA public website is moving from HTTP to HTTPS in December 2015 (secure NAS presently uses HTTPS). This is in response to the Office of Management and Budget (OMB) directive that federal government websites use secure HTTPS connections. NANPA has already performed testing using the Charlotte NAS instance to ensure HTTPS works properly with the public NANPA website. Over the next few weeks, NANPA will be notifying users (via NNS) that the public website is moving to HTTPS. Such notification is necessary in case someone has bookmarked a specific page(s) and wants to update that bookmark. Regardless, the user should be re-directed to the HTTPS page.

**Next Meeting**

* December 15, 2:00pm ET