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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell**  **PA PUC - Chris Hepburn**  **Sprint – Karen Riepenkroger**  **Verizon Communications – Laura Dalton**  **Verizon Wireless – Dana Crandall** | Al Cipparone  Joe Cocke  Nancy Fears  Tom Foley  John Manning  Wayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* The NPA Relief Planning Implementation Meeting template agenda was modified to include implementation subcommittee as a reminder that this topic may want to be discussed at the implementation meeting.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Articles in the 3Q14 Newsletter included:
  + Reminding service providers that NANPA will they will be validating the switching entity/POI on all CO Code Assignments (INC Issue 762)
  + A recommendation to service providers that they re-submit their NRUF in the same method as the original submission until all errors are resolved
* Distributed the following NNS notices:
  + Permissible company code categories for direct assignment of number resources (INC Issue 778)
  + Assignments from NPAs not yet in service cannot be made more than 66 days prior to effective date of new NPA (INC Issue 783)
* Newsletter article index has been added to the NANPA website.

**Details of PIP and MOR:**

****

# NANPA Complaints

* None

# NANP Administration System (NAS)

* NAS Build on November 19, 2014
  + The software release deployed in NAS on 11/19/14 was designed to address items discovered by Neustar’s Risk Management team via their penetration testing of the system.  A penetration test is an attack on a computer system with the intention of finding security weaknesses, potentially gaining access to the system and its functionality and data.  The Risk Management team scanned both the NANPA public website and the NAS secure site to identify links (i.e., URLs) to specific data available on the system (e.g., Central Office Code Availability Report, CO Code Utilized Code Report, NRUF reports/queries) to see if the software coding for these functions could be manipulated.

The primary technique they used is called an SQL injection, which is a common attack method for websites.  SQL is a software [code injection](http://en.wikipedia.org/wiki/Code_injection) technique in which malicious statements are inserted into an entry field for execution.  These statements are designed to exploit [security vulnerabilities](http://en.wikipedia.org/wiki/Security_vulnerability) in an application's software with the goal of gaining access to system data and/or functionality that would otherwise not be available to the user.  Finding these vulnerabilities and allowing our software development group to develop and deploy software modifications to prevent their exploitation is an important support role Neustar’s Risk Management team performs for NANPA and the NANP Administration System.

* Removal of New PCS Part C link
  + Along with the above changes, the NAS build also removed the “New PCS Part C” from NAS users’ toolbar with ‘Other Resources’ in their profile.  This link was to the Part C form used for 5YY assignments.  With the implementation of the new 5XX NPA functions in NAS a year ago, this form is now obsolete.  It was retained in the system for the past year in order for those entities with assigned 5YY-NXX codes to submit their in-service confirmation form (Part C).

**NAS Trouble Tickets**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Trouble Tickets

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for information on Trouble Tickets

# CO Code Administration

* Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **October, 2014**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 504 |
| Changes | 796 |
| Denials | 118 |
| Cancelled | 11 |
| Cancelled Disconnects | 1 |
| Disconnects | 12 |
| Reservations | 0 |
| **Total Processed** | **1,430** |
| Pooling Pass-Thrus | 847 |
| Abandoned Codes | 2 |

Central Office Code Administration Monthly Performance Metrics - Volume: **October, 2014**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 45 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | | **100%** |
|  | Total number of AOCN calls | 40 |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 7 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 2 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Code Quality.

# Other NANPA Resource Administration

* Metrics/Benchmarks - **All metrics were met for October**
* **There were 135 5XX-NXX assignments made in October**
* **There are 336 NXXs remaining in the 577 NPA**
* There were 6 CIC reclamations in October
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for October
* 271 NRUF submissions were received in October
* Anomalous notification has been sent to service providers who did not file for any of the CO codes and/or thousands blocks in their inventories
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for October were met.
* IN 812 – NNS notice posted on approval new 2/7/15 deadline for the start of mandatory dialing 10 digit dialing
* IN 317 - NNS notice posted on the 317 Field Hearing scheduled for 12/1/14
* Met with PUCO staff on need for OH614 mandatory dialing order for permissive dialing that started on 8/18/01. Order may be issued in 1Q15.
* Met with TX PUC staff providing information on NPA relief planning for 210 NPA
* Provided status and forecast exhaust to OCC staff for 405 NPA
* Provided status and forecast exhaust to NJ BPU for 609 NPA

See following document for details of activities of NANPA relief planners.



# INC Activities

# Number Administration Activities/Events/Projects

# NANPA responded to 11 NANPA feedback emails from 10/1/14 through 10/31/14

# State Reclamation Contact List and Safety Valve Quick Sheet has been updated and is available on the NANPA website

# Action Item Review

N/A

**Open Discussion**

**Next Meeting**

* December 16, 2:00pm ET