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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell****Cox Communications – Beth O’Donnell****Sprint – Shaunna Forshee****Sprint – Karen Riepenkroger****T-Mobile – Cathie Capita****Verizon Communications – Laura Dalton****Verizon Wireless – Dana Crandall****XO Communication – Ruben Galvin** | Al CipparoneJoe CockeNancy FearsJohn ManningWayne MilbyBeth Sprague |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* There were no new additions to the PIP.

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* Updated the State Reclamation Contact List and Safety Valve Quick Sheet that is available on the NANPA website.
* SNAC letter to NANPA on projected exhaust of toll-free resource was posted to the NAPA web site and a notification was distributed via NNS.

**Details of PIP and MOR:**

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# NANPA Complaints

* None

# NANP Administration System (NAS)

9/26/14 NAS failover

* Failover from Sterling (ST) to Charlotte (CH) was initiated at 9:00pm ET. The CH database, web servers and application servers came up, but when testing was initiated to ensure that NAS reports and other information required from the database were responding, to include the capability to log into secure NAS, NAS responded with an error.
* Technical SMEs identified that the web and application servers were not communicating with the database server. Rather than continue to address and resolve the problem Friday evening, it was decided to fail back to Sterling and permit the technical team sufficient time to address the issue over the weekend. Failback to ST occurred at 9:45pm ET.
* On Monday, 9/29/14, the technical team completed its work. Testing occurred to ensure the CH web, application and database servers communicated with each other. With that confirmation, ST NAS was failed over to CH that evening at 9:00pm ET. The technical team identified that the network configurations were not properly reset after the upgrade to the CH NAS firewall software as well as the reboot of CH servers that took place prior to the failover.
* As a result of this issue, testing took place while in CH to ensure that ST web, application and database servers could communicate with each other after the firewall software upgrades and server reboots were applied to ST NAS.

Operation of CH NAS (9/29-10/19/14)

* As had been previously reviewed with the NOWG, NANPA will schedule a specific time frame to operate CH NAS as the primary location. This allows the opportunity to ensure the redundant site operates in a manner consistent with the ST site.
* The last time this was done was September 2012 for one week. This test was for three weeks.
* Operation in CH allowed NANPA to ensure a variety of NAS functions worked properly (e.g., daily and weekly cron jobs, NAS/PAS interface, NRUF FTP and internal NRUF tools, public and secure NAS reports, inputs from other systems such as FCC Red Light and PAS).
* NAS failed over to CH at 9:00pm ET on 9/29/14 and failed back to ST on Sunday, 10/19/14 at 7:00am ET.

Oracle DB Software Upgrade (10/10/14)

* Work was initiated at 9:30pm ET on 10/10/14. The DB upgrade was completed by approximately 11:00pm ET.
* With CH back in service, NAS was failed over from CH to ST. This exercise was conducted to ensure ST NAS responded as appropriate. Once confirmed ST was good to go, NAS failed back to CH.
* This work was completed by approximately 11:30pm ET. Two hours of the requested four hour scheduled maintenance was used for upgrading the DB software and failover testing.
* The NAS NNS User Registration Guide and NAS Other Resources User Guide have been updated.

**NAS Trouble Tickets**

* On October 1, 2014, NANPA was notified that certain Part 3 denials based upon the Red Light status did not seem correct. NANPA investigated to see if there were any issues with the daily delinquency report provided by the FCC. Our investigation revealed that the FCC’s Red Light file was not being properly loaded in Charlotte NAS. A modification was made to permit this file to be copied and loaded in both NAS locations (Sterling and Charlotte) on a daily basis. Based on this information, NANPA appropriately re-dispositioned six Part 3’s on 10/1/14. In addition, NANPA provided a corrected Red Light file to the Pooling Administrator that allowed them to appropriately re-disposition three Part 3’s. The ticket was open at 11:30am ET on 10/1/14 and closed on 10/1/14 at 4:00pm ET.

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for information on Trouble Tickets

# CO Code Administration

* Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **September, 2014**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 401 |
| Changes | 537 |
| Denials | 74 |
| Cancelled | 21 |
| Cancelled Disconnects | 2 |
| Disconnects | 28 |
| Reservations | 0 |
| **Total Processed** | **1,040** |
| Pooling Pass-Thrus | 636 |
| Abandoned Codes | 31 |

Central Office Code Administration Monthly Performance Metrics - Volume: **September, 2014**

|  |  |
| --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | **100%** |
|  | Number of applications exceeding 7 days  | 0 |
|  | Average days late for applications exceeding 7 days  | 0 |
| **Percent of central office codes assigned without code reject or conflict** | **100%** |
|  | A. CO code rejects  | 0 |
|  | B. Code conflicts  | 0 |
| **Percent of administrator phone calls returned by end of next business day**  | **100%** |
|  | Total number of administrator calls | 41 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | **100%** |
|  | Number of inputs exceeding 5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | **100%** |
|  | Total number of AOCN calls | 42 |
| **Percentage of applicable codes on which reclamation was started** | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date  | 8 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 1 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

**Details:**

* Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Code Quality.

# Other NANPA Resource Administration

* Metrics/Benchmarks - **All metrics were met for September**
* **There were 25 5XX-NXX assignments made in September**
* There were 18 5XX reclamations in September
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources.

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for September
* 676 NRUF submissions were received in September
* 344 confirmation notifications were sent in September
* Some States are starting to view the NRUF reports online rather than generating a report
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements.

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for September were met.
* IN 812 – the NNS for the notice of Evidentiary hearing was posted on 9/14.
* IN 317 - Two NNS notices for the Field Hearings were posted on 9/14.
* Discussed status of the 208 NPA with the ID PUC staff and 360 NPA with the WUTC staff.

See following document for details of activities of NANPA relief planners.



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# INC Activities

* Issue 783: CO Requests from New NPAs was accepted and moved to initial closure on 10/17/14. Final closure is expected on 10/23/14.

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# Number Administration Activities/Events/Projects

# NANPA responded to 9 NANPA feedback emails from 9/1/14 through 9/30/14.

# Action Item Review

N/A

**Open Discussion**

* The 3Q14 NANPA Newsletter was published in early October.
* NANPA noted the NPA, NANP and 5XX NPA Exhaust Projections should be available the week of 10/27/14.

**Next Meeting**

* November 21, 2:00pm ET