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# ****Attendees****

|  |  |
| --- | --- |
| **NOWG** | **NANPA** |
| **CenturyLink – Jan Doell**  **PA PUC – Chris Hepburn**  **Sprint – Shaunna Forshee**  **Sprint – Karen Riepenkroger**  **T-Mobile USA – Cathie Capita**  **Verizon – Laura Dalton**  **Verizon Wireless – Dana Crandall** | Al Cipparone  Joe Cocke  Nancy Fears  Tom Foley  John Manning  Beth Sprague  Wayne Milby |

**Program Improvement Plan (PIP) Review** - Items in **red and bolded** in the attached document are new as of the last PIP document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* No new PIP activity in August

**Monthly Operational Report (MOR)** - Highlights of monthly activities - Items in **red and bolded** in the attached document are new as of the last MOR document. Items in red and not bolded were previously reviewed with the NOWG.

**Summary:**

* At the direction of the FCC while the FCC upgraded its internal systems, NANPA temporarily suspended checking the Red Light Report. NAS process for identifying OCNs on Red Light Report was temporarily disabled September 2 – 16.
* The South Carolina 843/854 NPA map has been updated on the NANPA web site

**Details of PIP and MOR:**

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# NANPA Complaints

* NANPA received an inquiry related to unwanted calls from an individual and requested NANPAs assistance. It was noted that this was not a NANPA complaint.

# NANP Administration System (NAS)

* NAS software build was completed on 8/14/15.

**NAS Trouble Tickets**

* Trouble ticket #4 was closed with the 8/141/5 NAS software build
* Trouble ticket #18 was opened on 8/3/15 – a user failed to receive a NAS tracking number for two non-pooled code returns submitted directly into NAS, however, the codes did appear in the appropriate Code Administrator work item list, but each application was missing contact information. Investigation was initiated and it was discovered the issue appears when a user's NAS password is about to expire and the password reminder notification appears on the user's screen when logging into the system. A software fix will be necessary to correct this issue.

See the Trouble Ticket tab in the below attached NANPA Measurements document for additional detail.

# CO Code Administration

Metrics/Benchmarks –

**Summary:**

Central Office Code Administration Monthly Performance Metrics - Volume: **August 2015**

|  |  |
| --- | --- |
| **Measure** | **Metrics** |
| Assignments | 313 |
| Changes | 228 |
| Denials | 116 |
| Cancelled | 0 |
| Cancelled Disconnects | 0 |
| Disconnects | 19 |
| Reservations | 0 |
| **Total Processed** | **676** |
| Pooling Pass-Thrus | 512 |
| Abandoned Codes | 24 |

Central Office Code Administration Monthly Performance Metrics - Volume: August **2015**

|  |  |  |
| --- | --- | --- |
| **Percentage of central office code applications processed in 7 cal. Days** | | **100%** |
|  | Number of applications exceeding 7 days | 0 |
|  | Average days late for applications exceeding 7 days | 0 |
| **Percent of central office codes assigned without code reject or conflict** | | **100%** |
|  | A. CO code rejects | 0 |
|  | B. Code conflicts | 0 |
| **Percent of administrator phone calls returned by end of next business day** | | **100%** |
|  | Total number of administrator calls | 30 |
|  | Average days late for phone calls returned late | N/A |
| **Percentage of AOCN inputs completed in 5 days** | | **100%** |
|  | Number of inputs exceeding 7/5 days | 0 |
|  | Average days late for inputs exceeding 5 days | 0 |
| **Percentage of AOCN phone calls returned on time** | | **100%** |
|  | Total number of AOCN calls | 33 |
| **Percentage of applicable codes on which reclamation was started** | | **100%** |
|  | Number of codes for which a Part 4 was not received 180 days after NANPA effective date | 17 |
|  | Number of codes on which reclamation started late. | 0 |
|  | Codes recovered | 0 |
|  | Number of Reclamation Discrepancies Reported by State Commission(s) Regarding Monthly Reclamation List | 0 |

* M&P’s were revised to edit standard Part 3 resolutions and responses to “FIXIT” work items.

# Other NANPA Resource Administration

* Metrics/Benchmarks – **all metrics for August 2015 were met**
* **There were 75 5XX-NXX assignments made in August**
* There were 325 555 reclamations/returns in August
* 555 Reclamation Update
  + 498 letters have been sent via US Mail to 555 assignees with 100 being returned as undeliverable
  + 4 faxes sent to assignees
  + 137 emails sent to assignees with 28 emails being returned as undeliverable
* PL 487 was published to announce the exhaust of the 577 resource and the initiation of assignments from the 588 NPA. The 577 NPA exhausted in approximately 18 months
* Status of Resources - Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on Other Resources

# Numbering Resource Utilization/Forecasting (NRUF)

* Metrics/Benchmarks – All metrics were met for August
* 912 NRUF submissions were received in July
  + 516 were Email Submissions
  + 36 were FTP Submissions
  + 360 were Web Submissions
* 313 Missing Utilization Notifications were sent to service providers that filed for some, but not all, of the CO codes and/or thousands-blocks in their inventories
* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document attached below for detailed information on NRUF Performance Measurements

# Supporting Documentation for sections above:



# NPA Relief Planning

* Metrics/Benchmarks – Please see the appropriate tab in the “NANPA Measurements” document detailed information on NPA Relief Planning, Monthly Performance Measurements.
* All metrics for August were met.
* ID 208
  + Assisted ID CPUC staff with customer inquiries on the NPA relief
  + Provided talking points on overlay vs split to ID PUC media relations
  + Provided update on the status of the 208 NPA
* NY 315/680
  + On behalf of the telecommunications industry, filed a copy of PL-485 with the NY PSC that set forth industry decisions for the 315/680 overlay
* CA 213/323
  + Assisted CPUC with preparation for the 213/323 NPA local jurisdictional and public meetings
  + Participated in the six 213/323 local jurisdictional and public meetings

See following document for details of activities of NANPA relief planners.



# INC Activities

* INC is meeting the week of 9/28

# Number Administration Activities/Events/Projects

* NANPA responded to 14 NANPA feedback emails in August.

# Action Item Review

N/A

**Open Discussion**

* The first half 2015 highlights document was provided to the NOWG on 8/31/15
* The NANPA will be issuing Change Order #3 that covers NAS NRUF updates for the direct access to number by VoIP providers

**Next Meeting**

* October 13, 2:00pm ET